



# **SIRA**

*Delivering Technologies  
for Patents*

## **Search Report** *EIC 3600*

STIC Database Tracking Number:

**To: Brett Feeney**  
**Location: Knox 4B49**  
**Art Unit: 3624**  
**Date: January 4, 2011**  
**Case Serial Number:**  
**10/ 670,989**

**From: Caryn Wesner-Early**  
**Location: EIC3600**  
**KNX 4B59**  
**Phone: (571) 272-3543**  
**caryn.wesner-early@uspto.gov**

### **Search Notes**

Dear Examiner Feeney:

Please find attached the results of your search for the above-referenced case. The search was conducted in the template files.

I have listed references of *potential* interest in the first part of the search results. However, please be sure to scan through the entire report. There may be additional references that you might find useful.

If you have any questions about the search, or need a refocus, please do not hesitate to contact me.

Thank you for using the EIC, and we look forward to your next search!

Caryn S. Wesner-Early, MSLS  
ASRC Technical Information Specialist  
EIC 3600, US Patent & Trademark Office

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## **I. References of Potential Interest**

Dialog

14/3,K/17 (Item 17 from file: 350) **BAD DATE?**

DIALOG(R)File 350:Derwent WPIX

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0014981834 - Drawing available

WPI ACC NO: 2005-329681/200534

XRPX Acc No: N2005-269448

Computer assisted on-line negotiation method for e-commerce applications, involves changing customer's static profile dynamically during negotiations, based on observed behavior of customer

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC)

Inventor: AGGARWAL A; MITTAL P A

Patent Family (1 patents, 1 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
US 6886000	B1	20050426	US 1999407434	A	19990929	200534 B

Priority Applications (no., kind, date): US 1999407434 A 19990929

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 6886000	B1	EN	15	8		

Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06Q-0030/00...

Original Abstracts:

...on-line manner. The e-commerce site then negotiates with the customer according to the customer's present profile. As the customer negotiates, the customer's profile is dynamically updated to incorporate the customer's actions. Different profiles may yield different negotiation strategies and also different results, i.e., value, price, points, delivery dates, etc. Both the...

Claims:

16/3,K/12

DIALOG(R)File 20:Dialog Global Reporter

(c) 2011 Dialog. All rts. reserv.

13577744 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Axiom Purchases Visual Profiling Technology From SEDONA to Support Marketing Programs for Mid-Tier Banks

BUSINESS WIRE

November 01, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1015

... re-certified by Acxiom, Intarsia 2.0 can be used to access InfoBase(TM) data products to dynamically enhance their customer and prospect records with data on preferences, behaviors and demographics and to obtain new enhancement content never before...

13/3,K/10 (Item 1 from file: 613)

DIALOG(R) File 613:PR Newswire

(c) 2011 PR Newswire Association Inc. All rts. reserv.

00783458 20020618NYTU086 (USE FORMAT 7 FOR FULLTEXT)

Elity InSight(TM) ALERT Provides Detection and Response

PR Newswire

Tuesday, June 18, 2002 10:03 EDT

JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT

DOCUMENT TYPE: NEWSWIRE

WORD COUNT: 504

TEXT: ...in existing business applications. InSight automatically triggers informed decisions, assesses the effectiveness of specific tactical actions, and updates individual customer profiles for future actions. These capabilities result in fact-based business judgment, reduction in customer attrition...

## **II. Inventor Search Results from Dialog**

? show files;ds;cost;logoff hold

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13

(c) 2002 Gale/Cengage

File 474:New York Times Abs 1969-2010/Dec 31

(c) 2010 The New York Times

File 475:Wall Street Journal Abs 1973-2011/Jan 01

(c) 2011 The New York Times

File 35:Dissertation Abs Online 1861-2010/Nov

(c) 2010 ProQuest Info&Learning

File 65:Inside Conferences 1993-2010/Dec 30

(c) 2010 BLDSC all rts. reserv.

File 99:Wilson Appl. Sci & Tech Abs 1983-2010/Oct

(c) 2010 The HW Wilson Co.

File 256:TecTrends 1982-2010/Dec W3

(c) 2010 Info.Sources Inc. All rights res.

File 14:Mechanical and Transport Engineer Abstract 1966-2010/Dec

(c) 2010 CSA.

File 6:NTIS 1964-2010/Jan W1

(c) 2010 NTIS, Intl Cpyrght All Rights Res

File 8:Ei Compendex(R) 1884-2011/Jan W1

(c) 2011 Elsevier Eng. Info. Inc.

File 2:INSPEC 1898-2010/Dec W2

(c) 2010 The IET

File 34:SciSearch(R) Cited Ref Sci 1990-2010/Dec W4

(c) 2010 The Thomson Corp

File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec

(c) 2006 The Thomson Corp

File 7:Social SciSearch(R) 1972-2010/Dec W4

(c) 2010 The Thomson Corp

File 634:San Jose Mercury Jun 1985-2010/Dec 30

(c) 2010 San Jose Mercury News

File 610:Business Wire 1999-2011/Jan 03

(c) 2011 Business Wire.

File 613:PR Newswire 1999-2011/Jan 03

(c) 2011 PR Newswire Association Inc

File 810:Business Wire 1986-1999/Feb 28

(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30

(c) 1999 PR Newswire Association Inc

File 20:Dialog Global Reporter 1997-2011/Jan 03

(c) 2011 Dialog

File 9:Business & Industry(R) Jul/1994-2010/Dec 31

(c) 2011 Gale/Cengage

File 15:ABI/Inform(R) 1971-2011/Jan 01

(c) 2011 ProQuest Info&Learning  
 File 16:Gale Group PROMT(R) 1990-2010/Dec 24  
 (c) 2010 Gale/Cengage  
 File 148:Gale Group Trade & Industry DB 1976-2010/Dec 30  
 (c) 2010 Gale/Cengage  
 File 160:Gale Group PROMT(R) 1972-1989  
 (c) 1999 The Gale Group  
 File 275:Gale Group Computer DB(TM) 1983-2010/Nov 15  
 (c) 2010 Gale/Cengage  
 File 621:Gale Group New Prod.Annou.(R) 1985-2010/Nov 04  
 (c) 2010 Gale/Cengage  
 File 636:Gale Group Newsletter DB(TM) 1987-2010/Dec 30  
 (c) 2010 Gale/Cengage  
 File 624:McGraw-Hill Publications 1985-2011/Jan 03  
 (c) 2011 McGraw-Hill Co. Inc  
 File 120:U.S. Copyrights 1978-2010/Dec 21  
 (c) format only 2010 Dialog  
 File 426:LCMARC-Books 1968-2010/Dec W3  
 (c) format only 2010 Dialog  
 File 483:Newspaper Abs Daily 1986-2011/Jan 02  
 (c) 2011 ProQuest Info&Learning  
 File 347:JAPIO Dec 1976-2010/Sep(Updated 101230)  
 (c) 2010 JPO & JAPIO  
 File 348:EUROPEAN PATENTS 1978-201052  
 (c) 2010 European Patent Office  
 File 349:PCT FULLTEXT 1979-2010/UB= 20101230| UT= 20101223  
 (c) 2010 WIPO/Thomson  
 File 350:Derwent WPIX 1963-2010/UD= 201101  
 (c) 2011 Thomson Reuters  
 File 371:French Patents 1961-2002/BOPI 200209  
 (c) 2002 INPI. All rts. reserv.

Set	Items	Description
S1	2372	AU= (WISNIEWSKI, M? OR WISNIEWSKI M? OR WISNIEWSKI(2N)(MICHAEL OR MIKE) OR ASWAL, N? OR ASWAL N? OR ASWAL(2N)NAVIN OR OOSTEN, M? OR OOSTEN M? OR OOSTEN(2N)(MAARTEN OR MARTIN OR MARTY) OR BURAPARATE, V? OR BURAPARATE V? OR BURAPARATE(2N)VIROJ)
S2	144	S1 FROM 347,348,349,350,371
S3	586	UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR -IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR WORTH OR VALUE OR APPROPRIATE?)
S4	52	S2 AND S3
S5	226	BATCHWISE OR BATCHING OR BATCHED OR BATCH()WISE OR AGGREGAT??? OR PER()CUSTOMER OR SEPARATE?? OR SINGLY OR INDIVIDUAL?? OR VECTOR???(2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR MODELING OR MODELLING)

S6 11 S4(S)S5  
 S7 1 S6 AND IC= (G06F OR G06Q OR G07G)  
 S8 67 ITERATIVE?? OR INTERACTIV? OR DYNAMIC? OR INTERACTIONAL OR  
 NEURAL()(NET OR NETWORK) OR AI OR ARTIFICIAL()INTELLIGENCE OR  
 (CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR -  
 ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R-  
 EFIGUR???)  
 S9 4 S4(S)S8  
 S10 4 S7 OR S9  
 S11 4 IDPAT (sorted in duplicate/non-duplicate order)  
 S12 4 IDPAT (primary/non-duplicate records only)  
 S13 2228 S1 NOT S2  
 S14 534 S3 AND S13  
 S15 5 S5(S)S14  
 S16 2 S8(S)S14  
 S17 6 S15 OR S16  
 S18 6 RD (unique items)  
 S19 10 S12 OR S18

19/AA,AN,AZ,AU,TI/1 (Item 1 from file: 34)  
 DIALOG(R)File 34:(c) 2010 The Thomson Corp. All rts. reserv.  
 19873574  
 Title: Diagnostic Error in Medicine Analysis of 583 Physician-Reported Errors  
 Author: Schiff GD (REPRINT) ; Hasan O; Kim S; Abrams R; Cosby K; Lambert BL; Elstein  
 AS; Hasler S; Kabongo ML; Krosnjar N; Odwazny R; Wisniewski MF; McNutt RA

19/AA,AN,AZ,AU,TI/2 (Item 1 from file: 15)  
 DIALOG(R)File 15:(c) 2011 ProQuest Info&Learning. All rts. reserv.  
 05941023 71068441  
 'Cleaning Up the Mess' 2sh# Market: Moody's Strong After Settling With Feds  
 Hume, Lynn; Resnick, Amy; Wisniewski, Mary

19/AA,AN,AZ,AU,TI/3 (Item 2 from file: 15)  
 DIALOG(R)File 15:(c) 2011 ProQuest Info&Learning. All rts. reserv.  
 03033057 868177251  
 Measuring service quality in a hospital colposcopy clinic  
 Wisniewski, Mik; Wisniewski, Hazel

19/AA,AN,AZ,AU,TI/4 (Item 3 from file: 15)  
 DIALOG(R)File 15:(c) 2011 ProQuest Info&Learning. All rts. reserv.  
 02862240 777905351  
 Developing balanced scorecards in local authorities: a comparison of experience  
 Wisniewski, Mik; Olafsson, Snjolfur

19/AA,AN,AZ,AU,TI/5 (Item 1 from file: 148)  
DIALOG(R)File 148:(c) 2010 Gale/Cengage. All rts. reserv.  
12272148 SUPPLIER NUMBER: 63021314  
Ohio Bill Seeks to Transfer Hotel Tax Revenue to Landmark Theater.(Brief Article)  
Wisniewski, Mary

19/AA,AN,AZ,AU,TI/6 (Item 2 from file: 148)  
DIALOG(R)File 148:(c) 2010 Gale/Cengage. All rts. reserv.  
12255324 SUPPLIER NUMBER: 62874198  
Firm Alleges Political Agenda in Cleveland Airport Deal.(Brief Article)  
Wisniewski, Mary

19/AA,AN,AZ,AU,TI/7 (Item 1 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01425002  
METHODS, COMPOSITIONS, AND KITS FOR DETECTING NUCLEIC ACIDS IN A SINGLE  
VESSEL  
PROCEDES, COMPOSITIONS ET KITS POUR LA DETECTION D'ACIDES NUCLEIQUES  
DANS UN RECIPIENT UNIQUE  
Inventor(s):  
WISNIEWSKI Michele Elizabeth, 3707 Meadow Green Drive\$Johnson City, TN  
37601, US, (Designated for all)  
BARBOUR William Mark, 2233 Sunningdale Road\$Kingsport, TN 37660, US,  
(Designated for all)  
BOYD Brendan William, 805 Forest Avenue\$Johnson City, TN 37601, US,  
(Designated for all)  
Application: WO 2006US11553 20060330 (PCT/WO US2006011553)

19/AA,AN,AZ,AU,TI/8 (Item 2 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01350710  
MOBILE MESSAGING SYSTEM AND METHOD  
SYSTEME ET PROCEDE POUR MESSAGERIE MOBILE  
Patent Applicant/Inventor:  
WISNIEWSKI Maciej, 170 West 23rd Street, Apartment 2A, New York, NY 10011  
, US, US (Residence), US (Nationality), (Designated only for: US)  
Application: WO 2005US33936 20050921 (PCT/WO US2005033936)

19/AA,AN,AZ,AU,TI/9 (Item 3 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
00758617  
METHOD AND SYSTEM FOR ADAPTIVE INTERPRETATION OF SPECTROMETRIC DATA  
COMBINED WITH CONTINUAL RE-CALIBRATION  
PROCEDE ET SYSTEME POUR L'INTERPRETATION ADAPTATIVE DE DONNEES



SPECTROMETRIQUES, COMBINEE A UN REETALONNAGE CONTINU

Patent Applicant/Inventor:

BARWICZ Andrzej, 114 Place des Chenaux, Trois-Rivieres, Quebec G8Y 5W5,  
CA, CA (Residence), CA (Nationality), (Designated only for: US)

WISNIEWSKI Michael P, 1125, boul. Des Recollets, App. 23, Trois-Rivieres,  
Quebec G8Z 3X3, CA, CA (Residence), PL (Nationality), (Designated only for: US)

MORAWSKI Roman Z, Filtrowa 71 M8, PL-02-055 Warsaw, PL, PL (Residence),  
PL (Nationality), (Designated only for: US)

BEN SLIMA Mohamed, 4025 Louis Pinard Apt. # 2, Trois-Rivieres, Quebec G8Y  
4C2, CA, CA (Residence), TN (Nationality), (Designated only for: US)

Application: WO 2000CA583 20000523 (PCT/WO CA0000583)

19/AA,AN,AZ,AU,TI/10 (Item 1 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0010461791

WPI ACC NO: 2001-061367/

Adaptive interpretation of spectrometric data combined with re-calibration  
for use with spectrometric apparatus involves carrying out automatic  
calibration using external reference light spectrum

Original Titles:

VERFAHREN UND VORRICHTUNG FUR DIE ADAPTIVE INTERPRETATION  
SPEKTROMETRISCHER

DATEN MIT KONTINUIERLICHER NACHKALIBRIERUNG

METHOD AND SYSTEM FOR ADAPTIVE INTERPRETATION OF SPECTROMETRIC DATA  
COMBINED WITH CONTINUAL RE-CALIBRATION

PROCEDE ET SYSTEME POUR L'INTERPRETATION ADAPTIVE DE DONNEES

SPECTROMETRIQUES, COMBINEE A UN REETALONNAGE CONTINU

METHOD AND SYSTEM FOR ADAPTIVE INTERPRETATION OF SPECTROMETRIC DATA  
COMBINED WITH CONTINUAL RE-CALIBRATION

PROCEDE ET SYSTEME POUR L'INTERPRETATION ADAPTATIVE DE DONNEES

SPECTROMETRIQUES, COMBINEE A UN REETALONNAGE CONTINU

Local Applications (No Type Date): WO 2000CA583 A 20000523; AU 200049030

A 20000523; EP 2000930902 A 20000523; WO 2000CA583 A 20000523; CN

2000810649 A 20000523; JP 2000620321 A 20000523; WO 2000CA583 A 20000523

Priority Applications (no., kind, date): CA 2273132 A 19990521

19/3,K/9 (Item 3 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2010 WIPO/Thomson. All rts. reserv.

00758617 \*\*Image available\*\*

METHOD AND SYSTEM FOR ADAPTIVE INTERPRETATION OF SPECTROMETRIC DATA  
COMBINED WITH CONTINUAL RE-CALIBRATION

PROCEDE ET SYSTEME POUR L'INTERPRETATION ADAPTATIVE DE DONNEES  
SPECTROMETRIQUES, COMBINEE A UN REETALONNAGE CONTINU

Patent Applicant/Assignee:

BOOKHAM TECHNOLOGY PLC, 90 Milton Park, Abingdon OX14 4RY, GB, GB  
(Residence), GB (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

BARWICZ Andrzej, 114 Place des Chenaux, Trois-Rivieres, Quebec G8Y 5W5,  
CA, CA (Residence), CA (Nationality), (Designated only for: US)

WISNIEWSKI Michael P, 1125, boul. Des Recollets, App. 23, Trois-Rivieres,  
Quebec G8Z 3X3, CA, CA (Residence), PL (Nationality), (Designated only  
for: US)

MORAWSKI Roman Z, Filtrowa 71 M8, PL-02-055 Warsaw, PL, PL (Residence),  
PL (Nationality), (Designated only for: US)

BEN SLIMA Mohamed, 4025 Louis Pinard Apt. # 2, Trois-Rivieres, Quebec G8Y  
4C2, CA, CA (Residence), TN (Nationality), (Designated only for: US)

Legal Representative:

FREEDMAN Gordon (agent), Freedman & Associates, 117 Centrepointhe Drive,  
Suite 350, Nepean, Ontario K2G 5X3, CA,

Patent and Priority Information (Country, Number, Date):

Patent: WO 200071980 A1 20001130 (WO 0071980)

Application: WO 2000CA583 20000523 (PCT/WO CA0000583)

Priority Application: CA 2273132 19990521

Designated States:

(Protection type is "patent" unless otherwise stated - for applications prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY CA CH CN CR CU CZ DE DK DM DZ EE ES  
FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU  
LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL TJ TM TR  
TT TZ UA UG US UZ VN YU ZA ZW

(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE

(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG

(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 10350

Fulltext Availability:

Claims

Detailed Description

... the effect of the photodetectors and doesn't take into account the  
effect of the dynamical errors introduced by the light diffraction  
element and the slits. Thus, there is a need for another dynamic

calibration procedure to eliminate these instrumental errors and enhance the spectrum resolution. In the fields of telecommunications, especially for optical performance  
SUBSTITUTE SHEET (RULE...

...conditions and more particularly self-calibrating. In Miller C., Pelz L.: "Fabry-Perot Tunable Filters Improve Optical Channel Analyzer Performance", Lightwave, March 1999, Vol. 16, No. 3, a card mounted optical...

...also used to remove the effects of the tunable filter spectral response in order to enhance the resolution of the measured light spectrum. The major drawback of this device is that...the initial calibration.

SUBSTITUTE SHEET (RULE 26)

identification of the function  $g_{,,}(A)$ , using an iterative algorithm as described by Jansson;  
estimation of the parameter  $\sigma_{,,}$  of the function  $g_{,,}(A)$  on the basis of a real spectrum  $x''(A)$  using an optimization algorithm; and  
e estimation of coefficients of the rational filter using an optimization algorithm.

updating coefficients of the...167 and Morawski R. Z., Miq kina A., Barwicz A.: "The Use of Deconvolution and Iterative Optimization for Speetrograrn Interpretation", IEEE Trans. Instrum. & Meas., Vol. 47, No. 5, Oct. 1997. A particularly effective solution of the above optimization problem may be based on a non-stationary Kalman filter or an adaptive LMS algorithm...

...Optionally, the methods for estimation of the magnitudes  $a$  are used for iterative correction of the estimates of the magnitudes  $a$  and positions  $l$  of the peaks interchangeably...

Claim

... n

Pre-processing of the data filtering and smoothing

@-,recal (j)j normalization

baseline correction

Updating of the

parameters

PG @ PR

Fig. 2c

SUBSTITUTE SHEET (RULE 26)

/12

Sample under study...

...the operator  $R_i$

9 variational methods

Estimation of the idealized 9 probabilistic methods

spectrum 9 iterative methods

9 transform - based methods

0 etc.

Estimation maximum detection algorithms

derivative - based algorithms of...

...peaks etc.

@Yn

v.,

Estimation Adaptive curve-fitting

of the magnitudes of peaks a algorithms

Iterative correction of the

estimates

Fig. 2e

SUBSTITUTE SHEET (RULE 26)

/12

Optical Optical

Fiber Fiber...

### **III. Text Search Results from Dialog - Patents**

#### **A. Abstract Databases**

? show files;ds;cost;logoff hold

File 347:JAPIO Dec 1976-2010/Sep(Updated 101230)

(c) 2010 JPO & JAPIO

File 350:Derwent WPIX 1963-2010/UD= 201101

(c) 2011 Thomson Reuters

File 371:French Patents 1961-2002/BOPI 200209

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Set Items Description

- S1 5316146 UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR -  
IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION  
OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR  
BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR W-  
ORTH OR VALUE OR APPROPRIATE?)
- S2 5283639 OFFER OR OFFERS OR OFFERING OR OFFERINGS OR PRODUCT OR PRO-  
DUCTS OR BUNDLE OR BUNDLES OR SPECIAL OR SPECIALS OR SALE OR -  
SALES OR PACKAGE? ? OR PLAN OR PLANS OR ACTION OR ACTIONS OR -  
SERVICE OR SERVICES OR MERCHANDISE OR GOODS OR ITEM OR ITEMS -  
OR ARTICLE OR ARTICLES OR OPTION OR OPTIONS
- S3 2545075 BATCHWISE OR BATCHING OR BATCHED OR BATCH()WISE OR  
AGGREGAT??? OR PER()CUSTOMER OR SEPARATE?? OR SINGLY OR INDIVIDUAL??  
OR VECTOR??? (2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR  
MODELING OR MODELLING)
- S4 430773 ITERATIVE?? OR INTERACTIV? OR DYNAMIC? OR INTERACTIONAL OR  
NEURAL()(NET OR NETWORK) OR AI OR ARTIFICIAL()INTELLIGENCE OR  
(CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR -  
ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R-  
EFIGUR???)
- S5 178565 S1(3N)S2
- S6 2411 S5(7N)(S3 OR S4)
- S7 290 S3(S)S4(S)S5
- S8 52308 (CUSTOMER OR CUSTOMERS OR CLIENT OR CLIENTS OR BUYER OR BU-  
YERS)(3N)(PROFILE OR PROFILES OR PREFERENCE OR PREFERENCES OR  
CHARACTERISTIC OR CHARACTERISTICS OR HISTORY OR DATA OR PATTE-  
RN OR PATTERNS OR RECORD OR RECORDS OR FILE OR FILES OR CRITERI??)
- S9 14 S7(S)S8
- S10 40 S6(S)S8
- S11 47 S9 OR S10
- S12 40 S11 AND IC= (G06F OR G06Q OR G07G)
- S13 40 IDPAT (sorted in duplicate/non-duplicate order)
- S14 40 IDPAT (primary/non-duplicate records only)

14/AN,AZ,TI/1 (Item 1 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0020124069  
Electronic mail services accessing method for cable services network,  
involves obtaining password for authorizing access to electronic mail  
services, and submitting password to electronic mail system for accessing mail services  
Original Titles:  
Provision of electronic mail services via a cable services network  
Local Applications (No Type Date): US 2004885295 A 20040702  
Priority Applications (no., kind, date): US 2004885295 A 20040702

14/AN,AZ,TI/2 (Item 2 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0019898691  
Transaction table displaying system, has database that stores transaction  
data from data source, and display displaying index and limited subset of  
transaction table, where subset is selected by zoom function  
Original Titles:  
System and method for generating and displaying indexed price modeling data  
Local Applications (No Type Date): US 2004856335 A 20040528  
Priority Applications (no., kind, date): US 2004856335 A 20040528

14/AN,AZ,TI/3 (Item 3 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0018739564  
Ad hoc service provider for providing e.g. data service to laptop computer,  
alters ad hoc service provider's ability for providing service for wireless  
network in response to resource related event  
Original Titles:  
Handoff at an ad-hoc mobile service provider  
Security for a heterogeneous ad-hoc mobile broadband network  
Ad hoc service provider's ability to provide service for a wireless network  
Ad hoc service provider configuration for broadcasting service information  
System and method for acquiring or distributing information related to one  
or more alternate ad hoc service providers  
Ad hoc service provider topology

**< removed unnecessary information >**

SECURITE POUR UN RESEAU LARGE BANDE MOBILE AD HOC HETEROGENE  
Local Applications (No Type Date): US 2007861279 A 20070926; US  
2007956658 P 20070817; EP 20086428 A 20080331; EP 20086429 A

**< removed unnecessary information >**

20080812; IN 2010CN370 A 20100120

Priority Applications (no., kind, date): US 2007956658 P 20070817; US 2007956658 P 20070817; US 2007861279 A 20070926; US 2007861280 A 20070926; US 2007980547 P 20071017; US 2007980575 P 20071017; US 2007980565 P 20071017; US 2007980557 P 20071017; US 2007980547 P 20071017; US 2007980565 P 20071017; US 2007980575 P 20071017; US 2008147231 A 20080626; US 2008147240 A 20080626; US 2008188979 A 20080808; US 2008188985 A 20080808; US 2008188990 A 20080808; US 2008189008 A 20080808

14/AN,AZ,TI/4 (Item 4 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0018699666

Commerce system for e.g. united parcel services, has operations-management server and local commerce server run together interactively on platform services during operation of commerce system

Original Titles:

SYSTEMS AND METHODS FOR PROVIDING AND DYNAMICALLY UPDATING  
CUSTOMER-SPECIFIC SHIPPING INFORMATION ON AN ON-SITE SERVER  
SYSTEMS AND METHODS FOR PROVIDING AND UPDATING CUSTOMER-SPECIFIC  
SHIPPING INFORMATION ON A SERVER

SYSTEMES ET PROCEDES PERMETTANT DE TRANSMETTRE ET DE METTRE A JOUR DES  
INFORMATIONS D'EXPEDITION SPECIFIQUES A UN CLIENT SUR UN SERVEUR

Local Applications (No Type Date): US 2007833468 A 20070803; WO  
2008US6725 A 20080528

Priority Applications (no., kind, date): US 2007833468 A 20070803

14/AN,AZ,TI/5 (Item 5 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0018498461

Software update service providing system for networked computer system, has server program including database program and sending recommendation data to computing devices having client module

Original Titles:

SYSTEM FOR AGGREGATING CONTENT DATA AND METHODS RELATING TO ANALYSIS OF  
SAME

Local Applications (No Type Date): US 2007755582 A 20070530

Priority Applications (no., kind, date): US 2007755582 A 20070530

14/AN,AZ,TI/6 (Item 6 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0018311288

Computer-implemented product or business service options providing system for customer's relationship and satisfaction, has data processor to record information pertaining to shifting of customer's in data store

Original Titles:

System for concurrent optimization of business economics and customer value  
Local Applications (No Type Date): US 2003514248 P 20031024; US  
2004973802 A 20041025; US 2006474115 A 20060623; US 2006506451 A  
20060818; US 2007981817 A 20071031  
Priority Applications (no., kind, date): US 2003514248 P 20031024; US  
2004973802 A 20041025; US 2006474115 A 20060623; US 2006506451 A  
20060818; US 2007981817 A 20071031

14/AN,AZ,TI/7 (Item 7 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0018251637  
Computer implemented method for generating customized marketing messages  
for customer involves processing biometric data to form dynamic data and analyzing  
dynamic data using data model to identify personalized marketing message criteria  
Original Titles:  
METHOD AND APPARATUS FOR GENERATING CUSTOMIZED MARKETING MESSAGES AT  
THE CUSTOMER LEVEL BASED ON BIOMETRIC DATA  
Local Applications (No Type Date): US 2007695983 A 20070403; US  
2007743982 A 20070503  
Priority Applications (no., kind, date): US 2007695983 A 20070403; US  
2007743982 A 20070503

14/AN,AZ,TI/8 (Item 8 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0018251631  
Computer implemented method for generating customized marketing messages  
using current events data involves processing current events data with  
customer profile for customer associated with retail facility to form dynamic data  
Original Titles:  
GENERATING CUSTOMIZED MARKETING MESSAGES AT A CUSTOMER LEVEL USING  
CURRENT EVENTS DATA  
Local Applications (No Type Date): US 2007695983 A 20070403; US  
2007769409 A 20070627  
Priority Applications (no., kind, date): US 2007695983 A 20070403; US  
2007769409 A 20070627

14/AN,AZ,TI/9 (Item 9 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0017496243  
Toolbar service providing method for facilitating accesses to Internet  
information by user client, involves installing toolbar application  
including file in user client, which updates file according to user request  
Original Titles:  
Method and apparatus for providing a toolbar service  
METHOD AND A DEVICE FOR ENABLING A USER TO GENERATE A TOOLBAR DYNAMICALLY



FOR FACILITATING INFORMATION ACCESS BY LINKING WITH A BROWSER  
METHOD AND A DEVICE FOR ENABLING A USER TO GENERATE A TOOLBAR DYNAMICALLY  
FOR FACILITATING INFORMATION ACCESS BY LINKING WITH A BROWSER  
METHOD AND APPARATUS FOR PROVIDING TOOLBAR SERVICE  
METHOD AND APPARATUS FOR PROVIDING TOOL BAR SERVICE  
PROCEDE ET DISPOSITIF SERVANT A PROPOSER UN SERVICE DE BARRE D'OUTILS  
Local Applications (No Type Date): WO 2007KR4314 A 20070906; KR 200688950  
A 20060914; KR 200688950 A 20060914; CN 200780032981 A 20070906; WO  
2007KR4314 A 20070906; WO 2007KR4314 A 20070906; JP 2009527300 A  
20070906; WO 2007KR4314 A 20070906; US 2009441265 A 20090313  
Priority Applications (no., kind, date): KR 200688950 A 20060914

14/AN,AZ,TI/10 (Item 10 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0017194616  
Product e.g. multimedia material, marketing and distributing system, has  
repository for storing product data, where repository is centralized and  
accessible to user through set of interfaces  
Original Titles:  
System and method for marketing and distribution of multimedia materials  
Local Applications (No Type Date): US 2006801373 P 20060517; US  
2007804691 A 20070517  
Priority Applications (no., kind, date): US 2006801373 P 20060517; US  
2007804691 A 20070517

14/AN,AZ,TI/11 (Item 11 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0017010906  
Print job ordering process for dynamic offer generation based on print shop  
machine load, involves fulfilling electronic on-line print job request using printing-finishing  
system based on printing-finishing input from customer workstation  
Original Titles:  
Dynamic offer generation based on print shop machine load  
Local Applications (No Type Date): US 2006343332 A 20060131; US  
2006343332 A 20060131  
Priority Applications (no., kind, date): US 2006343332 A 20060131

14/AN,AZ,TI/12 (Item 12 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0016464144  
Sales-analysis apparatus for use in convenience store has monitoring  
candidates extraction unit extracting candidate from sales information  
database corresponding to identified traffic-line data  
Local Applications (No Type Date): JP 2005177118 A 20050617  
Priority Applications (no., kind, date): JP 2005177118 A 20050617

14/AN,AZ,TI/13 (Item 13 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0016003790  
Communication session routing method for call center, involves generating  
subset of service agent record based on comparison of profile of  
communication session with skill table  
Original Titles:  
Skills-based routing of a communication session  
Local Applications (No Type Date): US 2001930616 A 20010814  
Priority Applications (no., kind, date): US 2001930616 A 20010814

14/AN,AZ,TI/14 (Item 14 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0015212923  
Interactive counter service system for e.g. bank, has touch screen to touch  
and select transactions in touch-screen module, and counter-terminal module  
allowing clerk to provide on-line business consultation via screen  
Original Titles:  
Interactive counter service system for banks and similar finance organizations  
Local Applications (No Type Date): US 2004770649 A 20040202  
Priority Applications (no., kind, date): US 2004770649 A 20040202

14/AN,AZ,TI/15 (Item 15 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0015033868  
Retail sale method for stuffed toy, involves entering information related  
to toy, customer's personal identification information and designated  
recipient of toy in database, and printing personalized memento  
Original Titles:  
Doll history software  
Local Applications (No Type Date): US 2003681159 A 20031009  
Priority Applications (no., kind, date): US 2003681159 A 20031009

14/AN,AZ,TI/16 (Item 16 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0015005327  
Dynamic content e.g. targeted on-line advertising, distributing method,  
involves displaying retrieved dynamic content on client device, where  
content is chosen based on user profile information  
Original Titles:  
System for delivery of dynamic content to a client device  
Local Applications (No Type Date): US 199741001 P 19970327; US 1997709 A  
19971230  
Priority Applications (no., kind, date): US 199741001 P 19970327; US  
1997709 A 19971230

14/AN,AZ,TI/17 (Item 17 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0014981834  
Computer assisted on-line negotiation method for e-commerce applications,  
involves changing customer's static profile dynamically during  
negotiations, based on observed behavior of customer  
Original Titles:  
On-line negotiations with dynamic profiling  
Local Applications (No Type Date): US 1999407434 A 19990929  
Priority Applications (no., kind, date): US 1999407434 A 19990929

14/AN,AZ,TI/18 (Item 18 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0014292005  
Service provision improvement computer system performs adaptation for  
service provision improvement independently for object, data, role and process models  
Original Titles:  
METHOD FOR IMPROVING SERVICE EFFECT  
Service effect improving system  
Local Applications (No Type Date): US 2003716538 A 20031120; JP  
2002338721 A 20021122  
Priority Applications (no., kind, date): JP 2002338721 A 20021122

14/AN,AZ,TI/19 (Item 19 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0014223902  
Restaurant communication and management system, has central unit with  
personal computer for recording data responsive to interactive  
communication and for analysis of recorded data  
Original Titles:  
Interactive communication and data processing system for restaurant services  
Local Applications (No Type Date): US 200265534 A 20021028; US 200265534  
A 20021028  
Priority Applications (no., kind, date): US 200265534 A 20021028

14/AN,AZ,TI/20 (Item 20 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0013863433  
Remotely controlled automatic optimization system in supermarket chain  
network, updates clip media display schedules to achieve optimal  
advertising time table without any additional input  
Original Titles:  
Method and system for maximizing sales profits by automatic display  
promotion optimization  
Local Applications (No Type Date): US 2002115698 A 20020404

Priority Applications (no., kind, date): US 2002115698 A 20020404

14/AN,AZ,TI/21 (Item 21 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0013854921

Service provisioning system for accessing digital data, has connector that encapsulates protocols of requested services with in remote protocol, which includes information for generating presentation on respective clients

Original Titles:

System and method for provisioning universal stateless digital and computing services  
SYSTEM UND VERFAHREN ZUR PROVISIONIERUNG UNIVERSELLER ZUSTANDSLOSER  
DIGITALER UND DATENVERARBEITUNGSDIENSTE  
SYSTEME ET PROCEDE PERMETTANT DE FOURNIR DES SERVICES NUMERIQUES ET  
INFORMATIQUES PASSIFS UNIVERSELS

The system and method for providing universal stateless digital one and a computer service

Local Applications (No Type Date): US 2002381532 P 20020517; US

2002328660 A 20021223; WO 2003US8352 A 20030319; AU 2003233408 A  
20030319; EP 2003728255 A 20030319; WO 2003US8352 A 20030319; WO  
2003US8352 A 20030319; JP 2004508026 A 20030319; KR 2004718608 A  
20041117; CN 2003811052 A 20030319; ZA 20048546 A 20041021; BR  
20045260 A 20041117; US 2002328660 A 20021223; CN 2003811052 A  
20030319; CN 200810098653 A 20030319; WO 2003US8352 A 20030319; JP  
2004508026 A 20030319; WO 2003US8352 A 20030319; IN 2004DN3099 A  
20041008

Priority Applications (no., kind, date): US 2002381532 P 20020517; US

2002328660 A 20021223; US 2002328660 A 20021223; BR 20045260 A 20041117

14/AN,AZ,TI/22 (Item 22 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0013755627

Customized pages generating method for automotive company, involves automatically generating new customized page for presentation in user interface based on link conditions and macro identifiers in new panel template

Original Titles:

System and method for dynamically generating customized pages  
SYSTEM UND VERFAHREN ZUR DYNAMISCHEN ERZEUGUNG PERSONALISierter SEITEN  
SYSTEME ET PROCEDE DE GENERATION DYNAMIQUE DE PAGES PERSONNALISEES

Local Applications (No Type Date): WO 2003US12756 A 20030424; AU

2003239173 A 20030424; US 2002136595 A 20020501; EP 2003733889 A  
20030424; WO 2003US12756 A 20030424; AU 2003239173 A 20030424

Priority Applications (no., kind, date): US 2002136595 A 20020501

14/AN,AZ,TI/23 (Item 23 from file: 350)

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0013616339

Modular financial service instrument e.g. credit card providing system for financial institutions, has profile modifier for modifying customer account profile by updating selected features

Original Titles:

MODULAR FINANCIAL SERVICE INSTRUMENT

INSTRUMENT DE SERVICES FINANCIERS MODULAIRE

Local Applications (No Type Date): US 2002214701 A 20020809; WO 2003CA1198 A 20030808; CA 2428962 A 20030516; AU 2003257306 A 20030808; WO 2003CA1198 A 20030808; GB 20054855 A 20050309

Priority Applications (no., kind, date): US 2002214701 A 20020809

14/AN,AZ,TI/24 (Item 24 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0013463057

Data updating method in computer network, involves inserting record comprising identifier that identifies type and time of update action, into file version table so as to update data

Original Titles:

Update support in database content management

Local Applications (No Type Date): US 1999464836 A 19991216

Priority Applications (no., kind, date): US 1999464836 A 19991216

14/AN,AZ,TI/25 (Item 25 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0013315313

Dynamic contact information provision method in electronic calendars, involves providing dynamic contact records retrieved for respective entities to one or multiple status servers

Original Titles:

Calendar-enhanced awareness for instant messaging systems and electronic status boards

Local Applications (No Type Date): US 2001941045 A 20010828; US 2001941045 A 20010828

Priority Applications (no., kind, date): US 2001941045 A 20010828

14/AN,AZ,TI/26 (Item 26 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0013305522

Search result ranking system for search engine, has result sorter that generates ranked matches by sorting query results based on rating data from online ranking repository

Original Titles:

System and method for integrating on-line user ratings of businesses with search engines

Local Applications (No Type Date): US 2000488470 A 20000120; US 2000488470 A 20000120

Priority Applications (no., kind, date): US 2000488470 A 20000120

14/AN,AZ,TI/27 (Item 27 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0012941476

Business management computer program for e-commerce transaction, has control structures to allow same item to be shown simultaneously in price-list and shopping-cart areas

Original Titles:

Business management computer program to reduce navigation among screens while preparing a purchase order

Local Applications (No Type Date): US 2001821433 A 20010329

Priority Applications (no., kind, date): US 2001821433 A 20010329

14/AN,AZ,TI/28 (Item 28 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0012658578

Promotion pricing system for assessing a product promotional scheme, uses a related model to generate promotion price evaluations and recommendations

Original Titles:

Promotion pricing system and method

SYSTEME ET PROCEDE D'EVALUATION D'UN PRIX PROMOTIONNEL

Local Applications (No Type Date): WO 2001US43100 A 20011115; US

2000249057 P 20001115; US 2001987706 A 20011115; AU 200219791 A 20011115; EP 2001996818 A 20011115; WO 2001US43100 A 20011115; US 2000249057 P 20001115; US 2001987706 A 20011115

Priority Applications (no., kind, date): US 2000249057 P 20001115; US 2001987706 A 20011115

14/AN,AZ,TI/29 (Item 29 from file: 350)

DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.

0012640350

Online assistance provision for multimedia network, involves establishing connection between client and helping agent systems based on priority identified from user's profile and transmitting web page address to client

Original Titles:

System and method for providing on-line assistance through the use of interactive data, voice and video information

Local Applications (No Type Date): US 2000226025 P 20000818; US 2001931531 A 20010817

Priority Applications (no., kind, date): US 2000226025 P 20000818; US 2001931531 A 20010817

14/AN,AZ,TI/30 (Item 30 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0011125802  
GUI for specifying and ordering individually differentiated item of  
merchandise by consumer, and delivering it to consumer by editing at least  
one customizable feature of shoe style by selecting feature from image  
Original Titles:  
Network-based system and method for specification, ordering and  
distribution of mass-customized consumer merchandise  
SYSTEME BASE SUR UN RESEAU, PROCEDE DE SPECIFICATION, DE COMMANDE, ET DE  
DISTRIBUTION DE BIENS DE CONSOMMATION PERSONNALISES EN MASSE  
Local Applications (No Type Date): WO 2001US14298 A 20010502; AU  
200159427 A 20010502; AU 2001259427 A 20010502  
Priority Applications (no., kind, date): US 2000202085 P 20000504

14/AN,AZ,TI/31 (Item 31 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0010846325  
Co-ordinating method for co-ordinating or arranging services such as  
automotive glass repair services for policyholders of an insurance company  
provides database of service providers obtaining service need information  
Original Titles:  
VERFAHREN UND APPARAT ZUR KOORDINIERUNG VON DIENSTEN  
METHOD AND APPARATUS FOR COORDINATING SERVICES  
PROCEDE ET APPAREIL PERMETTANT DE COORDONNER DES SERVICES  
Local Applications (No Type Date): WO 2000US20415 A 20000727; AU  
200063814 A 20000727; EP 2000950756 A 20000727; WO 2000US20415 A  
20000727; US 1999146039 P 19990728; US 2000618809 A 20000718; WO  
2000US20415 A 20000727; MX 2002874 A 20020124; AU 200063814 A  
20000727; US 1999146039 P 19990728; US 2000618809 A 20000718  
Priority Applications (no., kind, date): US 1999146039 P 19990728; US  
2000618809 A 20000718

14/AN,AZ,TI/32 (Item 32 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0010611628  
Data presentation procedure involves enhancing case in accordance with the  
instructions retrieved from database and storing enhanced case in case  
database to present it to workstation  
Original Titles:  
System, method and computer product for interactively presenting event data.  
Local Applications (No Type Date): US 199873890 A 19980507  
Priority Applications (no., kind, date): US 199873890 A 19980507

14/AN,AZ,TI/33 (Item 33 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0010576761  
Internet and/or electronic commerce data analyzing method for commerce and  
Internet service providers involves using core business rules and optional  
incremental business rules, to provide business decision support  
Original Titles:  
Computer architecture and method for validating and collecting and metadata  
and data about the internet and electronic commerce environments (data discoverer).  
Local Applications (No Type Date): US 1997975433 A 19971120  
Priority Applications (no., kind, date): US 1997975433 A 19971120

14/AN,AZ,TI/34 (Item 34 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0010322626  
Themed multimedia resources integration system uses multimedia resources in  
data storage to remotely define user perceptible environment through which  
user interacts with operating system of client computer  
Original Titles:  
Dynamically updating themes for an operating system shell.  
Local Applications (No Type Date): US 1996761567 A 19961206; US  
1998206815 A 19981207  
Priority Applications (no., kind, date): US 1996761567 A 19961206; US  
1998206815 A 19981207

14/AN,AZ,TI/35 (Item 35 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0008609152  
Information customisation for users in information distribution network -  
includes client activity monitor which monitors actions taken by user and  
automatically updates user profile data based on these actions  
Original Titles:  
Method and apparatus for dynamically customizing electronic information to  
individual end users.  
Local Applications (No Type Date): US 1994333963 A 19941103  
Priority Applications (no., kind, date): US 1994333963 A 19941103

14/AN,AZ,TI/36 (Item 36 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0008238576  
Golf date management system used for processing e.g. score etc. obtained by  
various contestants using playing golf game - has multiple clients and one  
server linked through loop type< An  
Original Titles:  
GOLF DATA MANAGEMENT SYSTEM



Local Applications (No Type Date): JP 1995309150 A 19951128  
Priority Applications (no., kind, date): JP 1995309150 A 19951128

14/AN,AZ,TI/37 (Item 37 from file: 350)  
DIALOG(R)File 350:(c) 2011 Thomson Reuters. All rts. reserv.  
0008227456  
Interactive computerised catalogue system - initiating order processing  
sequence and payment to permit user to enter product order from telephone  
and enabling user to be included in customer profile marketing file created  
from catalogue product order transactions  
Original Titles:  
Method and apparatus for an interactive computerized catalog system.  
Method and apparatus for an interactive on line catalog system for  
facilitating international, cross-border transactions.  
Local Applications (No Type Date): CA 2176297 A 19960510; US 1995439595  
A 19950512; US 1995439595 A 19950512; US 1997936245 A 19970924  
Priority Applications (no., kind, date): US 1995439595 A 19950512; US  
1997936245 A 19970924

14/AN,AZ,TI/38 (Item 38 from file: 347)  
DIALOG(R)File 347:(c) 2010 JPO & JAPIO. All rts. reserv.  
06771403  
ARTICLE SALES DATA PROCESSOR  
APPL. NO.: 11-168652 [JP 99168652]

14/AN,AZ,TI/39 (Item 39 from file: 347)  
DIALOG(R)File 347:(c) 2010 JPO & JAPIO. All rts. reserv.  
05027376  
COMMODITY TRANSACTION METHOD AND ITS SYSTEM  
APPL. NO.: 06-114919 [JP 94114919]

14/AN,AZ,TI/40 (Item 40 from file: 347)  
DIALOG(R)File 347:(c) 2010 JPO & JAPIO. All rts. reserv.  
02922490  
ELECTRONIC CASH REGISTER  
APPL. NO.: 63-046833 [JP 8846833]

14/3,K/4 (Item 4 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
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0018699666 - Drawing available  
WPI ACC NO: 2009-E97254/200912  
Commerce system for e.g. united parcel services, has operations-management server and local commerce server run together interactively on platform services during operation of commerce system

Patent Assignee: UNITED PARCEL SERVICE AMERICA (UPSA)

Inventor: CREASY A G; GALLAGHER R J

Patent Family (2 patents, 121 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
US 20090037203	A1	20090205	US 2007833468	A	20070803	200912 B
WO 2009020485	A1	20090212	WO 2008US6725	A	20080528	200912 E

Priority Applications (no., kind, date): US 2007833468 A 20070803

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
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US 20090037203	A1	EN	23	2		
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WO 2009020485	A1	EN				
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National Designated States,Confirmed: AE AG AL AM AO AT AU AZ BA BB BG BH  
BR BW BY BZ CA CH CN CO CR CU CZ DE DK DM DO DZ EC EE EG ES FI GB GD GE  
GH GM GT HN HR HU ID IL IN IS JP KE KG KM KN KP KR KZ LA LC LK LR LS LT  
LU LY MA MD ME MG MK MN MW MX MY MZ NA NG NI NO NZ OM PG PH PL PT RO RS  
RU SC SD SE SG SK SL SM SV SY TJ TM TN TR TT TZ UA UG UZ VC VN ZA ZM ZW  
Regional Designated States,Confirmed: AT BE BG CH CY CZ DE DK EE ES FI FR  
GB GR HR HU IE IS IT LT LU LV MC MT NL NO PL PT RO SE SI SK TR OA BW GH  
GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW EA

Alerting Abstract ...g. united parcel services (UPS), <b>DHL </b> (RTM:  
Courier company), Federal Express and united states postal service  
(USPS), using dynamically updated data related to the delivery services...  
Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06F-0007/00...

...G06Q-0030/00

Claims:

...at least one of the plurality of message-management compartments being configured to hold update data specific for said customer for updating the commerce data in the local commerce server; and remote programs including programs...

14/3,K/6 (Item 6 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
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0018311288 - Drawing available

WPI ACC NO: 2008-M31624/200872

Related WPI Acc No: 2008-A13635; 2008-B11579; 2008-C19181; 2008-C75009;  
2008-K24458; 2008-M79127

Computer-implemented product or business service options providing system  
for customer's relationship and satisfaction, has data processor to record  
information pertaining to shifting of customer's in data store

Patent Assignee: GOEL S (GOEL-I)

Inventor: GOEL S

Patent Family (1 patents, 1 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
US 20080262899	A1	20081023	US 2003514248	P	20031024	200872 B
			US 2004973802	A	20041025	
			US 2006474115	A	20060623	
			US 2006506451	A	20060818	
			US 2007981817	A	20071031	

Priority Applications (no., kind, date): US 2003514248 P 20031024; US  
2004973802 A 20041025; US 2006474115 A 20060623; US 2006506451 A  
20060818; US 2007981817 A 20071031

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 20080262899	A1	EN	64	34	Related to Provisional	US 2003514248
					C-I-P of application	US 2004973802
					C-I-P of application	US 2006474115
					Continuation of application	US 2006506451
					C-I-P of patent	US 7418409
					Continuation of patent	US 7424449

Alerting Abstract ...keep their costs low. The system assists the company  
to increase and strengthen customer base, improves sales  
per customer and customer retention. The system increases the  
value of customer's gain from the purchased...

Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06Q-0010/00...

14/3,K/7 (Item 7 from file: 350)

DIALOG(R)File 350:Derwent WPIX

(c) 2011 Thomson Reuters. All rts. reserv.

0018251637 - Drawing available

WPI ACC NO: 2008-L71970/200868

Related WPI Acc No: 2008-L71964; 2008-L71965; 2008-L71971; 2008-L71973;  
2008-L71974; 2008-L71975; 2008-L99561; 2008-L99572; 2008-L99573;



US 20080249836 A1 20081009 US 2007695983 A 20070403 200868 B  
US 2007769409 A 20070627

Priority Applications (no., kind, date): US 2007695983 A 20070403; US  
2007769409 A 20070627

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
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US 20080249836	A1	EN	28	11	C-I-P of application	US 2007695983
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Alerting Abstract ...DESCRIPTION OF DRAWINGS - The drawing shows a  
flowchart of a process for analyzing dynamic customer data  
elements to generate customized digital marketing messages...

#### Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06F-0017/30...

...G06Q-0030/00

14/3,K/16 (Item 16 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2011 Thomson Reuters. All rts. reserv.

0015005327 - Drawing available

WPI ACC NO: 2005-353232/200536

Related WPI Acc No: 2005-689174

XRPX Acc No: N2005-288298

Dynamic content e.g. targeted on-line advertising, distributing method,  
involves displaying retrieved dynamic content on client device, where  
content is chosen based on user profile information

Patent Assignee: INTEL CORP (ITLC)

Inventor: BAKSHI B S; ROMRELL D A; TSO M M

Patent Family (1 patents, 1 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
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US 6892226	B1	20050510	US 199741001	P	19970327	200536 B
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US 1997709	A	19971230				
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Priority Applications (no., kind, date): US 199741001 P 19970327; US  
1997709 A 19971230

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
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US 6892226	B1	EN	14	5	Related to Provisional	US 199741001
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Alerting Abstract ...computer capabilities to prevent instances where the  
client is unable to consume all of the data transferred due to system  
limitations, such as advertisements with audio or those requiring high-resolution...

#### Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06F-0015/16...

14/3,K/17 (Item 17 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2011 Thomson Reuters. All rts. reserv.

0014981834 - Drawing available  
WPI ACC NO: 2005-329681/200534  
XRPX Acc No: N2005-269448

Computer assisted on-line negotiation method for e-commerce applications,  
involves changing customer's static profile dynamically during  
negotiations, based on observed behavior of customer

Patent Assignee: INT BUSINESS MACHINES CORP (IBMC)

Inventor: AGGARWAL A; MITTAL P A

Patent Family (1 patents, 1 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
US 6886000	B1	20050426	US 1999407434	A	19990929	200534 B

Priority Applications (no., kind, date): US 1999407434 A 19990929

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 6886000	B1	EN	15	8		

Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06Q-0030/00...

Original Abstracts:

...on-line manner. The e-commerce site then negotiates with the customer according to the customer's present profile. As the customer negotiates, the customer's profile is dynamically updated to incorporate the customer's actions. Different profiles may yield different negotiation strategies and also different results, i.e., value, price, points, delivery dates, etc. Both the...

Claims:

14/3,K/18 (Item 18 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2011 Thomson Reuters. All rts. reserv.

0014292005 - Drawing available  
WPI ACC NO: 2004-478701/200445  
XRPX Acc No: N2004-377397

Service provision improvement computer system performs adaptation for  
service provision improvement independently for object, data, role and process models

Patent Assignee: FUJITSU LTD (FUIT)

Inventor: ENOMOTO H

Patent Family (2 patents, 2 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
US 20040111468	A1	20040610	US 2003716538	A	20031120	200445 B
JP 2004171423	A	20040617	JP 2002338721	A	20021122	200445 E

Priority Applications (no., kind, date): JP 2002338721 A 20021122

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 20040111468	A1	EN	84	58		
JP 2004171423	A	JA	59			

#### Class Codes

#### International Classification (+ Attributes)

#### IPC + Level Value Position Status Version

G06F-0012/00...  
 ...G06F-0015/ 16...  
 ...G06F-0017/ 00...  
 ...G06F-0007/ 00

#### Claims:

...cooperatively performed by a plurality of role models as one process;  
 and a model adaptation unit performing adaptation for  
 improvement of a service effect independently for each model of  
 an object in the hierarchical structure.

14/3,K/19 (Item 19 from file: 350)  
 DIALOG(R)File 350:Derwent WPIX  
 (c) 2011 Thomson Reuters. All rts. reserv.

0014223902 - Drawing available

WPI ACC NO: 2004-409729/200438

Related WPI Acc No: 2005-251257

XRPX Acc No: N2004-325338

Restaurant communication and management system, has central unit with  
 personal computer for recording data responsive to interactive  
 communication and for analysis of recorded data

Patent Assignee: BURNS T R (BURN-I); FOSTER S E (FOST-I)

Inventor: BURNS T R; FOSTER S E

Patent Family (2 patents, 1 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
US 20040080399	A1	20040429	US 200265534	A	20021028	200438 B
US 6831549	B2	20041214	US 200265534	A	20021028	200501 E

Priority Applications (no., kind, date): US 200265534 A 20021028

#### Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 20040080399	A1	EN	11	3		

#### Class Codes

#### International Classification (+ Attributes)

#### IPC + Level Value Position Status Version

G06Q-0030/00...

Claims:

...a data base record of restaurant operations for data processing and analysis, for overview and improvement of the restaurant operations, comprising, a) first means for interactive communication from a customer location; b) second means for interactive communications with a server; c) third means for operation as a central base...

...said recorded date is indicative of the time duration a table is occupied by a customer and said respective standard data is indicative of a maximum time for table use or turnover.

14/3,K/20 (Item 20 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2011 Thomson Reuters. All rts. reserv.

0013863433 - Drawing available  
WPI ACC NO: 2004-041997/200404  
XRPX Acc No: N2004-033969

Remotely controlled automatic optimization system in supermarket chain network, updates clip media display schedules to achieve optimal advertising time table without any additional input

Patent Assignee: MYR D (MYRD-I)

Inventor: MYR D

Patent Family (1 patents, 1 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
US 20030220830	A1	20031127	US 2002115698	A	20020404	200404 B

Priority Applications (no., kind, date): US 2002115698 A 20020404

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 20030220830	A1	EN	30	15		

Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06Q-0010/00...

...G06Q-0030/00

Original Abstracts:

...an advertising optimization function for display nodes, point of sale (POS) data input, retail database mining engine (RDME), client access and management control module, and in-store networked electronic clip display apparatus. The optimization...

...longer-term statistical optimization. Utilizing the machine learning capabilities, actual video-clip playlists will be dynamically updated for every display-node and respond to daily sales fluctuations for that store display location. This enables the...

Claims:



14/3,K/28 (Item 28 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2011 Thomson Reuters. All rts. reserv.

0012658578 - Drawing available  
WPI ACC NO: 2002-508355/200254  
Related WPI Acc No: 2004-441215  
XRPX Acc No: N2002-402322

Promotion pricing system for assessing a product promotional scheme, uses a related model to generate promotion price evaluations and recommendations  
Patent Assignee: MANUGISTICS ATLANTA INC (MANU-N); MANUGISTICS INC (MANU-N)  
Inventor: APPS P D R; BALEPUR P N; BOYD D W; GUARDINO T E; MONTEIRO B L; NANDIWADA R V; SCHWARZ H F  
Patent Family (5 patents, 98 countries)

Patent Application

Number	Kind	Date	Number	Kind	Date	Update
WO 2002041219	A1	20020523	WO 2001US43100	A	20011115	200254 B
US 20020123930	A1	20020905	US 2000249057	P	20001115	200260 E
			US 2001987706	A	20011115	
AU 200219791	A	20020527	AU 200219791	A	20011115	200261 E
EP 1342199	A1	20030910	EP 2001996818	A	20011115	200367 E
			WO 2001US43100	A	20011115	
US 7072848	B2	20060704	US 2000249057	P	20001115	200644 E
			US 2001987706	A	20011115	

Priority Applications (no., kind, date): US 2000249057 P 20001115; US 2001987706 A 20011115

Patent Details

Number Kind Lan Pg Dwg Filing Notes

WO 2002041219 A1 EN 66 13

National Designated States,Original: AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ OM PH PL PT RO RU SD SE SG SI SK SL TJ TM TR TT TZ UA UG UZ VN YU ZA ZW

Regional Designated States,Original: AT BE CH CY DE DK EA ES FI FR GB GH GM GR IE IT KE LS LU MC MW MZ NL OA PT SD SE SL SZ TR TZ UG ZM ZW

US 20020123930 A1 EN Related to Provisional US 2000249057

AU 200219791 A EN Based on OPI patent WO 2002041219

EP 1342199 A1 EN PCT Application WO 2001US43100

Based on OPI patent WO 2002041219

Regional Designated States,Original: AL AT BE CH CY DE DK ES FI FR GB GR IE IT LI LT LU LV MC MK NL PT RO SE SI TR

US 7072848 B2 EN Related to Provisional US 2000249057

Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

Original Abstracts:

...is selected dynamically. The modules include a product segmentation module, an incentive translation module, a customer segmentation

module, a data aggregation module, a model selection module, a calibration module, an evaluation module, a constraints generation module, a cost structure module, an optimization module, a market channel performance module, and an alert module...  
Claims:

14/3,K/33 (Item 33 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2011 Thomson Reuters. All rts. reserv.

0010576761 - Drawing available  
WPI ACC NO: 2001-181273/200118  
XRPX Acc No: N2001-129213  
Internet and/or electronic commerce data analyzing method for commerce and Internet service providers involves using core business rules and optional incremental business rules, to provide business decision support  
Patent Assignee: NCR CORP (NATC)  
Inventor: CHIANG L; PAPIERNIAK K A; THAISZ J E  
Patent Family (1 patents, 1 countries)  
Patent Application  
Number Kind Date Number Kind Date Update  
US 6151584 A 20001121 US 1997975433 A 19971120 200118 B  
Priority Applications (no., kind, date): US 1997975433 A 19971120  
Patent Details  
Number Kind Lan Pg Dwg Filing Notes  
US 6151584 A EN 38 19

Alerting Abstract ...architecture supporting value-added services to improve the operation and services of ISPs/CSPs. Provides dynamic/flexible and adaptable interfaces and system for the customer, to fully utilize the interactivity of the new web medium as a result, decision matters can able to access decision...

Class Codes  
International Classification (+ Attributes)  
IPC + Level Value Position Status Version  
G06Q-0030/00...

14/3,K/35 (Item 35 from file: 350)  
DIALOG(R)File 350:Derwent WPIX  
(c) 2011 Thomson Reuters. All rts. reserv.

0008609152 - Drawing available  
WPI ACC NO: 1998-145147/199813  
XRPX Acc No: N1998-114890  
Information customisation for users in information distribution network - includes client activity monitor which monitors actions taken by user and

automatically updates user profile data based on these actions

Patent Assignee: INTEL CORP (ITLC)

Inventor: DEDRICK R

Patent Family (1 patents, 1 countries)

Patent                      Application

Number	Kind	Date	Number	Kind	Date	Update
US 5717923	A	19980210	US 1994333963	A	19941103	199813 B

Priority Applications (no., kind, date): US 1994333963 A 19941103

Patent Details

Number	Kind	Lan	Pg	Dwg	Filing	Notes
US 5717923	A	EN	19	8		

Class Codes

International Classification (+ Attributes)

IPC + Level Value Position Status Version

G06F-0017/30...

Original Abstracts:

...includes a client activity monitor which monitors actions taken by an individual end user when consuming electronic information and updates the personal profile database based on these actions. In one embodiment, the client activity monitor also monitors which actions are ignored by the individual end user and updates the personal profile database based on the consumer's interaction with the electronic information (that...

Claims:

...activity monitor, coupled to the personal profile database, to automatically monitor actions taken by the individual user and automatically update the user profile data based on the actions.

## B. Full-Text Databases

? show files;ds;cost;logoff hold

File 348:EUROPEAN PATENTS 1978-201052

(c) 2010 European Patent Office

File 349:PCT FULLTEXT 1979-2010/UB= 20101230|UT= 20101223

(c) 2010 WIPO/Thomson

File 325:Chinese Patents Fulltext 1985-20101208

(c) 2010. SciPat Benelux NV.

Set Items Description

- S1 4791530 UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR -  
IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION  
OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR  
BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR W-  
ORTH OR VALUE OR APPROPRIATE?)
- S2 6061850 OFFER OR OFFERS OR OFFERING OR OFFERINGS OR PRODUCT OR PRO-  
DUCTS OR BUNDLE OR BUNDLES OR SPECIAL OR SPECIALS OR SALE OR -  
SALES OR PACKAGE? ? OR PLAN OR PLANS OR ACTION OR ACTIONS OR -  
SERVICE OR SERVICES OR MERCHANDISE OR GOODS OR ITEM OR ITEMS -  
OR ARTICLE OR ARTICLES OR OPTION OR OPTIONS
- S3 4146724 BATCHWISE OR BATCHING OR BATCHED OR BATCH()WISE OR  
AGGREGAT??? OR PER()CUSTOMER OR SEPARATE?? OR SINGLY OR INDIVIDUAL??  
OR VECTOR???(2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR  
MODELING OR MODELLING)
- S4 1032923 ITERATIVE?? OR INTERACTIV? OR DYNAMIC? OR INTERACTIONAL OR  
NEURAL()(NET OR NETWORK) OR AI OR ARTIFICIAL()INTELLIGENCE OR  
(CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR -  
ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R-  
EFIGUR???)
- S5 452880 S1(3N)S2
- S6 6896 S5(7N)(S3 OR S4)
- S7 18281 (CUSTOMER OR CUSTOMERS OR CLIENT OR CLIENTS OR BUYER OR BU-  
YERS)(3N)(PROFILE OR PROFILES OR PREFERENCE OR PREFERENCES OR  
CHARACTERISTIC OR CHARACTERISTICS OR HISTORY OR DATA OR PATTE-  
RN OR PATTERNS OR RECORD OR RECORDS OR FILE OR FILES OR CRITERI??)
- S8 2176 S3(S)S4(S)S5
- S9 122 S6(S)S7
- S10 122 S3(7N)S4(7N)S5
- S11 213 S7(S)S8
- S12 8 S7(S)S10
- S13 418 S3(20N)S4(20N)S5
- S14 22 S7(S)S13
- S15 22 S12 OR S14
- S16 18 S15 AND IC= (G06F OR G06Q OR G07G)
- S17 18 IDPAT (sorted in duplicate/non-duplicate order)
- S18 18 IDPAT (primary/non-duplicate records only)

18/AN,AZ,TI/1 (Item 1 from file: 348)  
DIALOG(R)File 348:(c) 2010 European Patent Office. All rts. reserv.  
02470278  
Systems and methods for secure transaction management and electronic rights protection  
Systeme und Verfahren fur sichere Transaktionsverwaltung und elektronischen  
Rechteschutz  
Systemes et procedes de gestion de transaction securisee et de protection  
des droits electroniques  
APPLICATION (CC, No, Date): EP 2008100047 960213;  
PRIORITY (CC, No, Date): US 388107 950213

18/AN,AZ,TI/2 (Item 2 from file: 348)  
DIALOG(R)File 348:(c) 2010 European Patent Office. All rts. reserv.  
01869029  
Systems and methods for secure transaction management and electronic rights protection  
Systeme und Verfahren zur gesicherten Transaktionsverwaltung und  
elektronischem Rechtsschutz  
Systemes et procedes de gestion de transactions securisees et de protection  
de droits electroniques  
APPLICATION (CC, No, Date): EP 2004078194 960213;  
PRIORITY (CC, No, Date): US 388107 950213

18/AN,AZ,TI/3 (Item 3 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01695991  
ANALYTIC PLATFORM  
PLATEFORME ANALYTIQUE  
Application: WO 2008US52187 20080128 (PCT/WO US2008052187)

18/AN,AZ,TI/4 (Item 4 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01694763  
DATA FUSION METHODS AND SYSTEMS  
PROCEDES ET SYSTEMES DE FUSION DE DONNEES  
Application: WO 2008US52195 20080128 (PCT/WO US2008052195)

18/AN,AZ,TI/5 (Item 5 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01672519  
SYSTEM FOR CONCURRENT OPTIMIZATION OF BUSINESS ECONOMICS AND CUSTOMER  
VALUE  
SYSTEME D'OPTIMISATION SIMULTANEE D'ECONOMIE D'ENTREPRISE ET DE VALEUR  
CLIENT  
Application: WO 2007IB3761 20070623 (PCT/WO IB2007003761)

18/AN,AZ,TI/6 (Item 6 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01626234  
SYSTEM FOR CONCURRENT OPTIMIZATION OF BUSINESS ECONOMICS AND CUSTOMER  
VALUE  
SYSTEME DESTINE A L'OPTIMISATION SIMULTANEE DE L'ECONOMIE D'UNE ENTREPRISE  
ET DE LA VALEUR D'UN CLIENT  
Application: WO 2007IB2547 20070623 (PCT/WO IB2007002547)

18/AN,AZ,TI/7 (Item 7 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01624903  
SYSTEM FOR CONCURRENT OPTIMIZATION OF BUSINESS ECONOMICS AND CUSTOMER  
VALUE  
SYSTEME D'OPTIMISATION SIMULTANEE DE L'ECONOMIE D'ENTREPRISE ET D'UNE  
VALEUR CLIENT  
Application: WO 2007US18290 20070817 (PCT/WO US2007018290)

18/AN,AZ,TI/8 (Item 8 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01537571  
GENIUS ADAPTIVE DESIGN  
MODELE D'ADAPTATION AU GENIE  
Application: WO 2006US48704 20061219 (PCT/WO US2006048704)

18/AN,AZ,TI/9 (Item 9 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
01482280  
ENERGY AND CHEMICAL SPECIES UTILITY MANAGEMENT SYSTEM  
SYSTEME DE GESTION DE SERVICES, D'ESPECES CHIMIQUES ET D'ENERGIE  
Application: WO 2006US34565 20060905 (PCT/WO US2006034565)

18/AN,AZ,TI/10 (Item 10 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
00976180  
BROADBAND COMMUNICATIONS  
COMMUNICATIONS A LARGE BANDE  
Application: WO 2002GB3074 20020703 (PCT/WO GB0203074)

18/AN,AZ,TI/11 (Item 11 from file: 349)  
DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.  
00965489  
MAGAZINE TRADING SYSTEM

SYSTEME DE VENTE DE MAGAZINES

Application: WO 2002US17631 20020603 (PCT/WO US0217631)

18/AN,AZ,TI/12 (Item 12 from file: 349)

DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.

00814140

A METHOD FOR A VIRTUAL TRADE FINANCIAL FRAMEWORK

PROCEDE DESTINE A UN SCHEMA FINANCIER DE COMMERCE VIRTUEL

Application: WO 2000US35429 20001222 (PCT/WO US0035429)

18/AN,AZ,TI/13 (Item 13 from file: 349)

DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.

00784135

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A LOCALLY ADDRESSABLE  
INTERFACE IN A COMMUNICATION SERVICES PATTERNS ENVIRONMENT

SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION METTANT EN OEUVRE UNE  
INTERFACE ADRESSABLE LOCALEMENT DANS UN ENVIRONNEMENT DE  
CONFIGURATIONS DE SERVICES DE COMMUNICATION

Application: WO 2000US24189 20000831 (PCT/WO US0024189)

18/AN,AZ,TI/14 (Item 14 from file: 349)

DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.

00784132

A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A LEGACY WRAPPER IN A  
COMMUNICATION SERVICES PATTERNS ENVIRONMENT

SYSTEME, PROCEDE ET DISPOSITIF POUR MODULE D'HABILLAGE EXISTANT DANS UN  
ENVIRONNEMENT DE SCHEMAS DE SERVICES DE COMMUNICATION

Application: WO 2000US24084 20000831 (PCT/WO US0024084)

18/AN,AZ,TI/15 (Item 15 from file: 349)

DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.

00784125

SYSTEM, METHOD, AND ARTICLE OF MANUFACTURE FOR PIECEMEAL RETRIEVAL IN AN  
INFORMATION SERVICES PATTERNS ENVIRONMENT

SYSTEME, PROCEDE ET ARTICLE DE FABRICATION DESTINES A LA RECHERCHE  
FRAGMENTAIRE DANS UN ENVIRONNEMENT DE MODELES DE SERVICES  
D'INFORMATIONS

Application: WO 2000US24085 20000831 (PCT/WO US0024085)

18/AN,AZ,TI/16 (Item 16 from file: 349)

DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.

00418748

SYSTEMS AND METHODS FOR SECURE TRANSACTION MANAGEMENT AND ELECTRONIC RIGHTS PROTECTION

SYSTEMES ET PROCEDES DE GESTION DE TRANSACTIONS SECURISEES ET DE PROTECTION DE DROITS ELECTRONIQUES

Application: WO 97US15243 19970829 (PCT/WO US9715243)

18/AN,AZ,TI/17 (Item 17 from file: 349)

DIALOG(R)File 349:(c) 2010 WIPO/Thomson. All rts. reserv.

00344642

SYSTEMS AND METHODS FOR SECURE TRANSACTION MANAGEMENT AND ELECTRONIC RIGHTS PROTECTION

SYSTEMES ET PROCEDES DE GESTION SECURISEE DE TRANSACTIONS ET DE PROTECTION ELECTRONIQUE DES DROITS

Application: WO 96US2303 19960213 (PCT/WO US9602303)

18/AN,AZ,TI/18 (Item 18 from file: 325)

DIALOG(R)File 325:(c) 2010. SciPat Benelux NV. All rts. reserv.

0001949665

System and method for semantic knowledge retrieval, management, capture, sharing, discovery, delivery and presentation

Patent Publications:

Patent Number Kind Date Applic Number Kind Date

Main Patent:

CN 1853180 A 20061025 CN 200480009980 A 20040217

Priority:

US 2003773603 P 20030214



18/3,K/3 (Item 3 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2010 WIPO/Thomson. All rts. reserv.

01695991 \*\* Image available\*\*

ANALYTIC PLATFORM

PLATEFORME ANALYTIQUE

Patent Applicant/Assignee:

INFORMATION RESOURCES INC, 150 North Clinton Street, Chicago, IL 60661,  
US, US (Residence), US (Nationality), (For all designated states except: US)

Patent Applicant/Inventor:

HUNT Herbert Dennis, 150 North Clinton Street, Bedford, NY, US, US  
(Residence), CA (Nationality), (Designated only for: US)

WEST John Randall, 150 North Clinton Street, Sunnyvale, CA, US, US  
(Residence), US (Nationality), (Designated only for: US)

GIBBS Marshall Ashby, 150 North Clinton Street, Clarendon Hills, IL, US,  
US (Residence), US (Nationality), (Designated only for: US)

GRIGLIONE Bradley Michael, 150 North Clinton Street, Lake Zurich, IL, US,  
US (Residence), US (Nationality), (Designated only for: US)

HUDSON Gregory David Neil, 150 North Clinton Street, Riverside, IL, US,  
US (Residence), US (Nationality), (Designated only for: US)

BASILICO Andrea, 150 North Clinton Street, Lomazzo, IT, IT (Residence),  
IT (Nationality), (Designated only for: US)

JOHNSON Arvid C, 150 North Clinton Street, Frankfort, IL, US, US  
(Residence), US (Nationality), (Designated only for: US)

BERGEON Cheryl G, 150 North Clinton Street, Arlington Heights, IL, US, US  
(Residence), US (Nationality), (Designated only for: US)

CHAPA Craig Joseph, 150 North Clinton Street, Lake Barrington, IL, US, US  
(Residence), US (Nationality), (Designated only for: US)

AGOSTINELLI Alberto, 150 North Clinton Street, Trezzo Sull Adda, IT, IT  
(Residence), IT (Nationality), (Designated only for: US)

YUSKO Jay Alan, 150 North Clinton Street, Lombard, IL, US, US (Residence)  
, US (Nationality), (Designated only for: US)

MASON Trevor, 150 North Clinton Street, Bolingbrook, IL, US, US  
(Residence), LC (Nationality), (Designated only for: US)

Legal Representative:

NORTRUP John H (agent), Strategic Patent, P.C., Intellevate, P.O. Box  
52050, Minneapolis, MN 55402, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200892147 A9 20080731 (WO 0892147)

Application: WO 2008US52187 20080128 (PCT/WO US2008052187)

Priority Application: US 2007886798 20070126; US 2007886801 20070126; US  
2007887573 20070131; US 2007891508 20070224; US 2007891936 20070227; US  
2007952898 20070731

Designated States:

(All protection types applied unless otherwise stated - for applications 2004+ )

AE AG AL AM AO AT AU AZ BA BB BG BH BR BW BY BZ CA CH CN CO CR CU CZ DE  
DK DM DO DZ EC EE EG ES FI GB GD GE GH GM GT HN HR HU ID IL IN IS JP KE

KG KM KN KP KR KZ LA LC LK LR LS LT LU LY MA MD ME MG MK MN MW MX MY MZ  
NA NG NI NO NZ OM PG PH PL PT RO RS RU SC SD SE SG SK SL SM SV SY TJ TM  
TN TR TT TZ UA UG US UZ VC VN ZA ZM ZW  
(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LT LU LV MC  
MT NL NO PL PT RO SE SI SK TR  
(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG  
(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 182219

International Patent Class (v8 + Attributes)

IPC + Level Value Position Status Version Action Source Office:

G06F-0017/30...

Fulltext Availability:

Claims

Detailed Description

... An analytic platform 100 may support and include such improved methods and systems. The analytic platform 100 may include, in certain embodiments, a range of...In embodiments clusters may include combinations of attributes, such as related to combinations of venue data, product data, customer data, time series data, geographic data, or the like. For example, a cluster may relate to products and to...

... [00261] In embodiments, data from multiple retailers or manufacturers or data sources may be used to produce custom clusters...

...best shoppers to target for growth, in turn enabling one-on-one marketing to target customers.

[00270] In embodiments, the methods and systems disclosed herein may allow for improved collaboration between...data processing flow, such as at a data source, as a web service, as a data query, at the user interface level, and the like. The content and solution platform 188...

...next day. The content and solution platform 188 may provide support for faster updates to data structures, such as changing or adding hierarchies, adding attributes, adding measures, and the like. The...

...scheduled reports, automated scheduled report delivery, multi-page and multi-pane reports for guided analysis, interactive drill down/up, swap, and pivot, dynamic filter/sort/rank and attribute filtering, conditional formatting and highlighting, on-the-fly custom hierarchies and aggregates, calculated measures and members, built-in chart types, interactive drillable charts in 100% thin client UI, data export to spreadsheet and presentation software or files with single click refresh capability, integrated alerts...may be associated

with any and all hierarchies, positions in hierarchies, groups, weights, categories, measurers, clients, and the like.

[00349] Data perturbation 122 may decrease the time it takes to aggregate...

...be appreciated by those skilled in the art that the binary 128 may provide dramatic improvements in system performance of the query processing facility when it is producing an analytical result...

18/3,K/5 (Item 5 from file: 349)  
DIALOG(R)File 349:PCT FULLTEXT  
(c) 2010 WIPO/Thomson. All rts. reserv.

01672519 \*\* Image available\*\*

SYSTEM FOR CONCURRENT OPTIMIZATION OF BUSINESS ECONOMICS AND CUSTOMER VALUE

SYSTEME D'OPTIMISATION SIMULTANEE D'ECONOMIE D'ENTREPRISE ET DE VALEUR CLIENT

Patent Applicant/Inventor:

GOEL Sachin, 8 Olympic Court, Walpole, MA 02032, US, US (Residence), IN  
(Nationality), (Designated for all)

Legal Representative:

HENRY Steven J et al (agent), Wolf, Greenfield & Sacks, P.C., 600  
Atlantic Avenue, Boston, MA 02210-2206, US

Patent and Priority Information (Country, Number, Date):

Patent: WO 200868594 A2-A3 20080612 (WO 0868594)

Application: WO 20071B3761 20070623 (PCT/WO IB2007003761)

Priority Application: US 2006474115 20060623; US 2006506451 20060818

Designated States:

(All protection types applied unless otherwise stated - for applications 2004+ )

AE AG AL AM AT AU AZ BA BB BG BH BR BW BY BZ CA CH CN CO CR CU CZ DE DK  
DM DO DZ EC EE EG ES FI GB GD GE GH GM GT HN HR HU ID IL IN IS JP KE KG  
KM KN KP KR KZ LA LC LK LR LS LT LU LY MA MD ME MG MK MN MW MX MY MZ NA  
NG NI NO NZ OM PG PH PL PT RO RS RU SC SD SE SG SK SL SM SV SY TJ TM TN  
TR TT TZ UA UG US UZ VC VN ZA ZM ZW

(EP) AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HU IE IS IT LT LU LV MC MT  
NL PL PT RO SE SI SK TR

(OA) BF BJ CF CG CI CM GA GN GQ GW ML MR NE SN TD TG

(AP) BW GH GM KE LS MW MZ NA SD SL SZ TZ UG ZM ZW

(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 79262

International Patent Class (v8 + Attributes)

IPC + Level Value Position Status Version Action Source Office:

G06Q-0030/00...

Fulltext Availability:

Claims

## Detailed Description

...This invention relates to a system and method for matching customer preferences with vendor products and services in any industry, and then dynamically managing the on-demand and optimally customized delivery of such business services or products.

More particularly, it relates to methods and systems for customizing and optimizing a company's products and services to individual customers in way that concurrently enhances customer value and overall business performance.

### BACKGROUND

Historically, "companies...of value for both the company (i.e., its profitability) and customers (i.e., their individual and collective purchase utilities). In Act 1.140, value options are formulated that permit the capturing of individual customer preferences in a way that can be used in the optimal customization of the sale process illustrated. These same steps can be used in one or more permutations or combinations or iteratively.

At a high level, the system is operated and the method of Fig. 1 is executed to (1) to dynamically interact with the customers to determine detailed customer demand for the product and options, (2...

...assessment of company economics, i.e., capacities, constraints, and costs, (3) optimize across demands and preferences of all customers, and company economics, and (4) formulate value options for customers.

18/3,K/18 (Item 18 from file: 325)  
DIALOG(R)File 325:Chinese Patents Fulltext  
(c) 2010. SciPat Benelux NV. All rts. reserv.

0001949665

SciPat Acc No: CN1853180A Drawing Available:

System and method for semantic knowledge retrieval, management, capture, sharing, discovery, delivery and presentation

Patent Assignee (name, country): NERVANA INC, US

Inventor (name, country): NOSA OMOIGUI, US

Patent Publications:

Patent Number	Kind	Date	Applic Number	Kind	Date
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Main Patent:

CN 1853180	A	20061025	CN 200480009980	A	20040217
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Priority:

US 2003773603	P	20030214
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Record Type (Availability): ABSTRACT SPECIFICATION CLAIMS IMAGE

International Patent Classification:

IPC	Level	Scope	Position	Status	Version	Date	Action	Date	Source	Office
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International Patent Classification (Version 8):

...G06F-0017/30

Detailed Description:

...Guide the first page: Select a profile request and restraining the {  
selecting configuration file and

Request type } : The page in order to make the user can select is used...

## **IV. Text Search Results from Dialog - NPL**

### **A. Abstract Databases**

? show files;ds;cost;logoff hold

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13

(c) 2002 Gale/Cengage

File 474:New York Times Abs 1969-2010/Dec 31

(c) 2010 The New York Times

File 475:Wall Street Journal Abs 1973-2011/Jan 01

(c) 2011 The New York Times

File 35:Dissertation Abs Online 1861-2010/Nov

(c) 2010 ProQuest Info&Learning

File 65:Inside Conferences 1993-2010/Dec 30

(c) 2010 BLDSC all rts. reserv.

File 99:Wilson Appl. Sci & Tech Abs 1983-2010/Oct

(c) 2010 The HW Wilson Co.

File 256:TecTrends 1982-2010/Dec W3

(c) 2010 Info.Sources Inc. All rights res.

File 14:Mechanical and Transport Engineer Abstract 1966-2010/Dec

(c) 2010 CSA.

File 6:NTIS 1964-2010/Jan W1

(c) 2010 NTIS, Intl Cpyrght All Rights Res

File 8:Ei Compendex(R) 1884-2011/Jan W1

(c) 2011 Elsevier Eng. Info. Inc.

File 2:INSPEC 1898-2010/Dec W2

(c) 2010 The IET

File 34:SciSearch(R) Cited Ref Sci 1990-2010/Dec W4

(c) 2010 The Thomson Corp

File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec

(c) 2006 The Thomson Corp

File 7:Social SciSearch(R) 1972-2010/Dec W4

(c) 2010 The Thomson Corp

Set Items Description

S1 8426695 UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR -  
IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION  
OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR  
BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR W-  
ORTH OR VALUE OR APPROPRIATE?)

S2 12999789 OFFER OR OFFERS OR OFFERING OR OFFERINGS OR PRODUCT OR PRO-  
DUCTS OR BUNDLE OR BUNDLES OR SPECIAL OR SPECIALS OR SALE OR -  
SALES OR PACKAGE? ? OR PLAN OR PLANS OR ACTION OR ACTIONS OR -  
SERVICE OR SERVICES OR MERCHANDISE OR GOODS OR ITEM OR ITEMS -  
OR ARTICLE OR ARTICLES OR OPTION OR OPTIONS

S3 3898238 BATCHWISE OR BATCHING OR BATCHED OR BATCH()WISE OR  
AGGREGAT??? OR PER()CUSTOMER OR SEPARATE?? OR SINGLY OR INDIVIDUAL??

OR VECTOR???(2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR  
MODELING OR MODELLING)

S4 5545110 ITERATIVE?? OR INTERACTIV? OR DYNAMIC? OR INTERACTIONAL OR  
NEURAL()(NET OR NETWORK) OR AI OR ARTIFICIAL()INTELLIGENCE OR  
(CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR -  
ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R-  
EFIGUR???)

S5 257370 S1(3N)S2

S6 5997 S5(7N)(S3 OR S4)

S7 1134 S3(S)S4(S)S5

S8 86 S3(7N)S4(7N)S5

S9 32942 (CUSTOMER OR CUSTOMERS OR CLIENT OR CLIENTS OR BUYER OR BU-  
YERS)(2N)(PROFILE OR PROFILES OR PREFERENCE OR PREFERENCES OR  
CHARACTERISTIC OR CHARACTERISTICS OR HISTORY OR DATA OR PATTE-  
RN OR PATTERNS OR RECORD OR RECORDS OR FILE OR FILES OR CRITERI??)

S10 0 S8(S)S9

S11 9 S7(S)S9

S12 28 S6(S)S9

S13 11 S9(4N)S4(4N)S5

S14 38 S12 OR S13

S15 10 S14 NOT (PY>2003 OR PD=20030926:20031231)

S16 10 RD (unique items)

16/6/1 (Item 1 from file: 583)  
09398168  
Land Rover launches used scheme  
UK: LAND ROVER TO LAUNCH LAND ROVER APPROVED  
23 Oct 2000

16/6/2 (Item 2 from file: 583)  
02288166  
MORE SPECIFIC TARGETING ON AMERICAN BANKER DATABASES  
US - MORE SPECIFIC TARGETING ON AMERICAN BANKER DATABASES  
0 December 1988

16/6/3 (Item 1 from file: 475)  
06754882  
INFO-AGE SLAVES  
Monday November 14 1994

16/6/4 (Item 1 from file: 35)  
01922482 ORDER NO: AADAA-I0804659  
Service delivery and learning in automated interfaces  
Year: 2002

16/6/5 (Item 2 from file: 35)  
01705787 ORDER NO: AAD99-32043  
A FRAMEWORK FOR THE INTERACTIVE CUSTOMIZATION OF PRODUCTS AND SERVICES  
(USER MODELLING, DATABASES)  
Year: 1999

16/6/6 (Item 1 from file: 6)  
2162701 NTIS Accession Number: PB2000-104984/XAB  
Taking the First Steps: Helping Welfare Recipients Who Get Jobs Keep  
Them. Off Welfare and into Work: A Report Series of the Postemployment  
Services Demonstration  
Nov 1996

16/6/7 (Item 1 from file: 2)  
09150251  
Title: A comparison of distributed groupware implementation environments  
Publication Date: 2003  
INSPEC Update Issue: 2004-042  
Copyright: 2004, IEE

16/6/8 (Item 2 from file: 2)  
06786703  
Title: Personalised news on demand: the "HyNoDe" service  
Book Title: Interactive Distributed Multimedia Systems and  
Telecommunication Services. 4th International Workshop, IDMS '97. Proceedings  
Publication Date: 1997  
INSPEC Update Issue: 1997-050  
Copyright: 1997, IEE

16/6/9 (Item 3 from file: 2)  
06007856  
Title: The process for dynamic service provisioning  
Publication Date: Oct. 1994  
INSPEC Update Issue: 1995-029  
Copyright: 1995, IEE

16/6/10 (Item 1 from file: 7)  
03037381 Genuine Article#: WW021 Number of References: 36  
Title: Client violence toward children and youth services social workers (   
ABSTRACT AVAILABLE)  
1997



16/3,K/2 (Item 2 from file: 583)  
DIALOG(R)File 583:Gale Group Globalbase(TM)  
(c) 2002 Gale/Cengage. All rts. reserv.

02288166

MORE SPECIFIC TARGETING ON AMERICAN BANKER DATABASES  
US - MORE SPECIFIC TARGETING ON AMERICAN BANKER DATABASES  
Information World Review (IWR) 0 December 1988 p15  
ISSN: 0950-9879

...text online database files of American Banker: American Banker Full Text and American Banker Headline service are to be improved by the treatment of each individual story as a separate entity, when before each column with a number of stories was formatted as one story. American Banker is produced by American Banker-Bond Buyer, accessible through Data-Star, Reuter Textline, DataTimes, Dialog, Newsnet and Mead Data Central. The database is edited on...

16/3,K/4 (Item 1 from file: 35)  
DIALOG(R)File 35:Dissertation Abs Online  
(c) 2010 ProQuest Info&Learning. All rts. reserv.

01922482 ORDER NO: AADAA-I0804659  
Service delivery and learning in automated interfaces  
Author: Olivera, Paulo Rocha e  
Degree: Ph.D.  
Year: 2002  
Corporate Source/Institution: Massachusetts Institute of Technology (0753)  
Source: VOLUME 63/12-A OF DISSERTATION ABSTRACTS INTERNATIONAL.  
PAGE 4386.

...Such policies can be obtained by analyzing the customization decision problem within the framework of dynamic programming. Interpretation of the service design policies enhances the current understanding of the mechanisms connecting service customization, value creation, and customer lifetime value...

...take the form of paying customers to answer questionnaires, or somehow acquiring information about the customers' preferences. The value of customers is convex as a function of knowledge. This means that the...

16/3,K/5 (Item 2 from file: 35)  
DIALOG(R)File 35:Dissertation Abs Online  
(c) 2010 ProQuest Info&Learning. All rts. reserv.

01705787 ORDER NO: AAD99-32043  
A FRAMEWORK FOR THE INTERACTIVE CUSTOMIZATION OF PRODUCTS AND SERVICES  
(USER MODELLING, DATABASES)

Author: PORAGE, ASANGA INDRAJIT

Degree: PH.D.

Year: 1999

Corporate Source/Institution: UNIVERSITY OF HAWAII (0085)

Source: VOLUME 60/05-B OF DISSERTATION ABSTRACTS INTERNATIONAL.

PAGE 2216. 215 PAGES

...each customer requires individualized attention. There is a need for intelligent software that identifies possible customer preferences and then assembles products based on the identified preferences. This study provides a framework and an algorithm for the interactive customization of products and services (Iona).

The framework consists of the following functions: acquisition, assessment, elimination, selection and explanation/description...

16/3,K/7 (Item 1 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2010 The IET. All rts. reserv.

09150251

Title: A comparison of distributed groupware implementation environments

Author(s): Albrecht, C.C. 1

Affiliation(s): 1. Sch. of Accountancy & Inf. Syst., Brigham Young Univ., Provo, UT, USA

Inclusive Page Numbers: 9 pp.

Publisher: IEEE Comput. Soc., Los Alamitos, CA

Country of Publication: USA

Publication Date: 2003

Conference Title: 36th Hawaii International Conference on Systems Sciences

Conference Date: 6-9 Jan. 2003

Conference Location: Big Island, HI, USA

Language: English

Subfile(s): C (Computing & Control Engineering)

INSPEC Update Issue: 2004-042

Copyright: 2004, IEE

Identifiers: ...based applications; Web-based architectures; databases server; thin servers; application servers; custom collaborative server; highly-interactive interfaces; Web-based client applications ; data storage; messaging; push updates; collaborative services

16/3,K/9 (Item 3 from file: 2)

DIALOG(R)File 2:INSPEC

(c) 2010 The IET. All rts. reserv.

06007856

Title: The process for dynamic service provisioning

Author(s): Ginsburg, L.; Londechamp, Y.

Journal: Telecommunications (International Edition), vol.28, no.10, pp. 27-8, 30

Country of Publication: USA  
Publication Date: Oct. 1994  
ISSN: 0040-2494  
ISSN Type: print  
SICI: 0040-2494(199410)28:10L:27:PDSP;1-#  
CODEN: TLCOAY  
Language: English  
Subfile(s): B (Electrical & Electronic Engineering)  
INSPEC Update Issue: 1995-029  
Copyright: 1995, IEE  
Identifiers: ...service provisioning; basic voice services; Europe;  
deregulation; public telephone operators; competition; network  
infrastructures; business customer; enhanced voice services;  
high-speed data services; residential customers; image  
transmission; text transmission; full-motion transmission;  
interactive video; multimedia services; communications services;  
information content; network transport

B. Full-text Databases

**Full text NPL files - 1**

? show files;ds;cost;logoff hold

File 20:Dialog Global Reporter 1997-2011/Jan 03

(c) 2011 Dialog

Set Items Description

- S1 12561923 UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR -  
IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION  
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NS OR SERVICE OR SERVICES OR MERCHANDISE OR GOODS OR ITEM OR -  
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OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR  
BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR W-  
ORTH OR VALUE OR APPROPRIATE?)
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OR ARTICLE OR ARTICLES OR OPTION OR OPTIONS
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OR VECTOR??? (2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR  
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(CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR -  
ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R-  
EFIGUR???)
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- S8 18954 S7(7N)(S5 OR S6)
- S9 244 S5(7N)S6(7N)S7
- S10 58493 (CUSTOMER OR CUSTOMERS OR CLIENT OR CLIENTS OR BUYER OR BU-  
YERS)(3N)(PROFILE OR PROFILES OR PREFERENCE OR PREFERENCES OR  
CHARACTERISTIC OR CHARACTERISTICS OR HISTORY OR DATA OR PATTE-  
RN OR PATTERNS OR RECORD OR RECORDS OR FILE OR FILES OR CRITERI??)
- S11 5 S9(S)S10
- S12 205 S8(S)S10

S13 59 S8(7N)S10  
 S14 46 S13 NOT (CONFERENCE()CALL OR (FIRST OR 1ST OR SECOND OR 2ND  
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 INTERIM)() (QUARTER OR RESULTS) OR QUARTERLY OR ANNUAL() REPORT  
 OR (8 OR 10)() (K OR Q) OR 8K OR 8Q OR 10K OR 10Q OR WEBCAST OR  
 WEBINAR OR EXHIBITOR() PROFILE? ?)  
 S15 24 S14 NOT (PY>2003 OR PD=20030926:20031231)  
 S16 22 RD (unique items)

16/6/1  
 25850983 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
 RESEARCH PROJECTS SPEND IN REPLACING LEGACY SYSTEMS  
 November 19, 2001  
 WORD COUNT: 180

16/6/2  
 22785434 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
 New Elity Insight(TM) Advice Provides Portfolio Management, Personal  
 Investment Decision Capabilities  
 May 14, 2002  
 WORD COUNT: 512

16/6/3  
 22538453 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
 Elity Systems Partners in Software Alliance with Siebel Systems  
 April 30, 2002  
 WORD COUNT: 611

16/6/4  
 20985835 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
 Elity Systems and OmniChoice Solutions Announce Partnership to Deliver  
 Real-Time, Decision-Aid Solution for Telecommunications  
 January 29, 2002  
 WORD COUNT: 646

16/6/5  
 20148823 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
 Elity Systems Wins Early-Stage Company of the Year Award  
 December 05, 2001  
 WORD COUNT: 584

16/6/6

19760603 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Report Published by Celent, 'Profiling the Vendors of Web-enabled Policy  
Administration Systems'  
November 09, 2001  
WORD COUNT: 226

16/6/7  
19691963 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Elity Insight 3.0 Released  
November 06, 2001  
WORD COUNT: 755

16/6/8  
19400175 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
TELEMARKETING: Call centres exploit technology growth - Telemarketing shops  
are improving efficiency with new systems, writes Louella Miles  
October 18, 2001  
WORD COUNT: 2414

16/6/9  
19240862 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
HP Executive Elected to Elity's Board of Directors  
October 10, 2001  
WORD COUNT: 449

16/6/10  
16627590 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Telephony@Work Enhances CallCenter@nywhere Platform For Enterprises & ASPs  
With Multi-Host Data Polling(TM)  
May 11, 2001  
WORD COUNT: 1268

16/6/11  
13579962 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Sedona Corrects and Replaces previous Sedona/Acxiom Announcement, BW2230,  
PA-SEDONA/ACXIOM  
November 01, 2000  
WORD COUNT: 1075

16/6/12  
13577744 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Acxiom Purchases Visual Profiling Technology From SEDONA to Support

Marketing Programs for Mid-Tier Banks  
November 01, 2000  
WORD COUNT: 1015

16/6/13  
13542818 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Sprint to Conduct Trials of Java Technology-Based Wireless Applications For  
Sprint PCS Wireless Web  
October 30, 2000  
WORD COUNT: 501

16/6/14  
12979471 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Zhone Unveils First Local-Loop Platform to Integrate ATM, DSL, POTS, And T1/E1 Services  
September 25, 2000  
WORD COUNT: 1067

16/6/15  
12380393 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
PEERLOGIC: PeerLogic LiveContent first to directly link Java and CICS for  
open systems eBusiness solutions; LiveContent TRANS enables reuse of  
mainframe legacy applications with Java on open systems  
July 13, 2000  
WORD COUNT: 834

16/6/16  
11886899 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
PeerLogic LiveContent First to Directly Link Java and CICS for Open Systems  
eBusiness Solutions  
July 11, 2000  
WORD COUNT: 840

16/6/17  
11094861 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
SEDONA's CRM Solution Receives Acxiom Data Network Certification  
May 18, 2000  
WORD COUNT: 624

16/6/18  
10441942 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
ServiceConnex.com Transforms Access to Automotive Service Information;  
Online Automotive Data Management Creates New Revenue Stream for Service Centers

April 06, 2000  
WORD COUNT: 547

16/6/19  
09019679 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
American Freightways Adds Service Maps & Canadian Rates to Web Site  
January 06, 2000  
WORD COUNT: 295

16/6/20  
05456895 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Dynamic Mobile Data Unveils Breakthrough Wireless Dispatch Solution Using  
RIM Inter@ctive Pager  
May 25, 1999  
WORD COUNT: 1083

16/6/21  
03330556 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
XML Seminar Showcases XML Applications DOD E-Mall, CommerceNet, Merrill  
Lynch and More  
November 04, 1998  
WORD COUNT: 454

16/6/22  
01985152 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Quantum Leap's Advanced Internet Solution and Redesign of American Airlines  
Web Site Launches  
June 22, 1998  
WORD COUNT: 664



16/3,K/12

DIALOG(R)File 20:Dialog Global Reporter

(c) 2011 Dialog. All rts. reserv.

13577744 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Acxiom Purchases Visual Profiling Technology From SEDONA to Support  
Marketing Programs for Mid-Tier Banks

BUSINESS WIRE

November 01, 2000

JOURNAL CODE: WBWE LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 1015

... re-certified by Acxiom, Intarsia 2.0 can be used to access  
InfoBase(TM) data products to dynamically enhance their  
customer and prospect records with data on preferences,  
behaviors and demographics and to obtain new enhancement content never before...

16/3,K/18

DIALOG(R)File 20:Dialog Global Reporter

(c) 2011 Dialog. All rts. reserv.

10441942 (USE FORMAT 7 OR 9 FOR FULLTEXT)

ServiceConnex.com Transforms Access to Automotive Service Information;

Online Automotive Data Management Creates New Revenue Stream for Service Centers  
PR NEWSWIRE

April 06, 2000

JOURNAL CODE: WPRW LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 547

... car marketplaces, increasing the viability and the reliability of  
online sales. In addition, ServiceConnex.com enhances the way  
service centers do business with aggregated information that  
simplifies record-keeping, improves customer  
service, increases car resale values and serves as an incremental  
revenue stream with no additional cost.

## Full text NPL files - 2

? show files;ds;cost;logoff hold  
 File 634:San Jose Mercury Jun 1985-2011/Jan 02  
     (c) 2011 San Jose Mercury News  
 File 610:Business Wire 1999-2011/Jan 04  
     (c) 2011 Business Wire.  
 File 613:PR Newswire 1999-2011/Jan 04  
     (c) 2011 PR Newswire Association Inc  
 File 810:Business Wire 1986-1999/Feb 28  
     (c) 1999 Business Wire  
 File 813:PR Newswire 1987-1999/Apr 30  
     (c) 1999 PR Newswire Association Inc

Set	Items	Description
S1	3436743	UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR - IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR W- ORTH OR VALUE OR APPROPRIATE?)
S2	7712361	OFFER OR OFFERS OR OFFERING OR OFFERINGS OR PRODUCT OR PRO- DUCTS OR BUNDLE OR BUNDLES OR SPECIAL OR SPECIALS OR SALE OR - SALES OR PACKAGE? ? OR PLAN OR PLANS OR ACTION OR ACTIONS OR - SERVICE OR SERVICES OR MERCHANDISE OR GOODS OR ITEM OR ITEMS - OR ARTICLE OR ARTICLES OR OPTION OR OPTIONS
S3	1416203	BATCHWISE OR BATCHING OR BATCHED OR BATCH()WISE OR AGGREGAT??? OR PER()CUSTOMER OR SEPARATE?? OR SINGLY OR INDIVIDUAL?? OR VECTOR??? (2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR MODELING OR MODELLING)
S4	867442	ITERATIVE?? OR INTERACTIV? OR DYNAMIC? OR INTERACTIONAL OR NEURAL()(NET OR NETWORK) OR AI OR ARTIFICIAL()INTELLIGENCE OR (CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR - ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R- EFIGUR???)
S5	630366	S1(3N)S2
S6	11342	S5(7N)(S3 OR S4)
S7	173	S3(7N)S4(7N)S5
S8	712	(CUSTOMER OR CUSTOMERS OR CLIENT OR CLIENTS OR BUYER OR BU- YERS)(3N)(PROFILE OR PROFILES OR PREFERENCE OR PREFERENCES OR CHARACTERISTIC OR CHARACTERISTICS OR HISTORY OR DATA OR PATTE- RN OR PATTERNS OR RECORD OR RECORDS OR FILE OR FILES OR CRITERI??)
S9	2	S7(S)S8
S10	56	S6(10N)S8
S11	57	S9 OR S10
S12	30	S11 NOT (PY>2003 OR PD=20030926:20031231)
S13	29	RD (unique items)

13/6/1 (Item 1 from file: 610)  
00672347 20020228059B2773 (USE FORMAT 7 FOR FULLTEXT)  
Siebel eEnergy 7 Delivers Competitive Advantage to Energy Companies  
Worldwide-Comprehensive Out-of-the-Box Industry Functionality Embodies Best  
Practices of Leading Energy Companies to Deliver Highest Return on Investment...  
Thursday, February 28, 2002 09:04 EST  
WORD COUNT: 1,617

13/6/2 (Item 2 from file: 610)  
00617049 20011107311B9952 (USE FORMAT 7 FOR FULLTEXT)  
Report Published by Celent, 'Profiling the Vendors of Web-enabled Policy  
Administration Systems'-Celent Communications presents profiles of 18 next  
generation platforms for the domestic and international insurance industry  
Wednesday, November 7, 2001 14:57 EST  
WORD COUNT: 203

13/6/3 (Item 3 from file: 610)  
00399416 20001101306B6759 (USE FORMAT 7 FOR FULLTEXT)  
Acxiom Purchases Visual Profiling Technology From SEDONA to Support  
Marketing Programs for Mid-Tier Banks-Acxiom Database Marketing Services  
Uses SEDONA's Intarsia to Provide Enhanced Marketing Services for Banks  
Wednesday, November 1, 2000 10:07 EST  
WORD COUNT: 1,049

13/6/4 (Item 4 from file: 610)  
00369598 20000925269B5928 (USE FORMAT 7 FOR FULLTEXT)  
Zhone Unveils First Local-Loop Platform to Integrate ATM, DSL, POTS, And  
T1/E1 ServicesBroadband Access Node Delivers Any Service from Any Network  
to Any Subscriber  
Monday, September 25, 2000 07:18 EDT  
WORD COUNT: 1,089

13/6/5 (Item 5 from file: 610)  
00317288 20000711193B8914 (USE FORMAT 7 FOR FULLTEXT)  
PeerLogic LiveContent First to Directly Link Java and CICS for Open Systems  
eBusiness Solutions  
Tuesday, July 11, 2000 08:05 EDT  
WORD COUNT: 845

13/6/6 (Item 6 from file: 610)  
00283211 20000518139B3911 (USE FORMAT 7 FOR FULLTEXT)  
SEDONA's CRM Solution Receives Acxiom Data Network Certification  
Thursday, May 18, 2000 11:26 EDT

WORD COUNT: 636

13/6/7 (Item 7 from file: 610)  
00196810 20000217048B2337 (USE FORMAT 7 FOR FULLTEXT)  
Adatom.com Unveils New Customer-Friendly Web Site; Redesigned Site  
Integrates Leading Technologies From Oracle and Akamai  
Thursday, February 17, 2000 09:23 EST  
WORD COUNT: 680

13/6/8 (Item 8 from file: 610)  
00122389 19991019292B1084 (USE FORMAT 7 FOR FULLTEXT)  
Metatec Introduces Metatec Express, A Hosted Software and Document  
Distribution Service  
Tuesday, October 19, 1999 08:14 EDT  
WORD COUNT: 936

13/6/9 (Item 9 from file: 610)  
00050068 19990525145B1219 (USE FORMAT 7 FOR FULLTEXT)  
Dynamic Mobile Data Unveils Breakthrough Wireless Dispatch Solution Using  
RIM Inter@ctive Pager  
Tuesday, May 25, 1999 10:17 EDT  
WORD COUNT: 952

13/6/10 (Item 1 from file: 613)  
00783458 20020618NYTU086 (USE FORMAT 7 FOR FULLTEXT)  
Elity InSight(TM) ALERT Provides Detection and Response  
Tuesday, June 18, 2002 10:03 EDT  
WORD COUNT: 504

13/6/11 (Item 2 from file: 613)  
00766171 20020514NYTU127 (USE FORMAT 7 FOR FULLTEXT)  
New Elity Insight(TM) Advice Provides Portfolio Management  
Tuesday, May 14, 2002 08:51 EDT  
WORD COUNT: 526

13/6/12 (Item 3 from file: 613)  
00757492 20020430NYTU131 (USE FORMAT 7 FOR FULLTEXT)  
Elity Systems Partners in Software Alliance with Siebel  
Tuesday, April 30, 2002 11:27 EDT  
WORD COUNT: 625

13/6/13 (Item 4 from file: 613)  
00709136 20020129NYTU082 (USE FORMAT 7 FOR FULLTEXT)  
Elity Systems and OmniChoice Solutions Announce Partnership  
Tuesday, January 29, 2002 10:49 EST  
WORD COUNT: 664

13/6/14 (Item 5 from file: 613)  
00685882 20011205NYW066 (USE FORMAT 7 FOR FULLTEXT)  
Elity Systems Wins Early-Stage Company of the Year Award  
Wednesday, December 5, 2001 11:54 EST  
WORD COUNT: 594

13/6/15 (Item 6 from file: 613)  
00671350 20011106NYTU076 (USE FORMAT 7 FOR FULLTEXT)  
Elity Insight 3.0 Release  
Tuesday, November 6, 2001 12:12 EST  
WORD COUNT: 746

13/6/16 (Item 7 from file: 613)  
00655135 20011010NYW085 (USE FORMAT 7 FOR FULLTEXT)  
HP Executive Elected to Elity's Board of Directors  
Wednesday, October 10, 2001 11:47 EDT  
WORD COUNT: 460

13/6/17 (Item 8 from file: 613)  
00636968 20010905LNW006 (USE FORMAT 7 FOR FULLTEXT)  
Industrie Natuzzi Spa Reports Strong Second-Quarter 2001 Revenue Growth  
Wednesday, September 5, 2001 09:22 EDT  
WORD COUNT: 2,437

13/6/18 (Item 9 from file: 613)  
00586471 20010606NEW011 (USE FORMAT 7 FOR FULLTEXT)  
Xchange, Inc. Answers Ask Jeeves UK Personalized Email Marketing Needs  
Wednesday, June 6, 2001 08:29 EDT  
WORD COUNT: 546

13/6/19 (Item 10 from file: 613)  
00403197 20000828DCM026 (USE FORMAT 7 FOR FULLTEXT)  
Simi Valley And the City of Richmond Select Mysap.Com(TM) to Power Their  
Operational Backbone  
Monday, August 28, 2000 10:49 EDT  
WORD COUNT: 1,484

13/6/20 (Item 11 from file: 613)  
00306832 20000406DCTH006 (USE FORMAT 7 FOR FULLTEXT)  
Serviceconnex.Com Transforms Access to Automotive Service Information;  
Online Automotive Data Management Creates New Revenue Stream for Service Centers  
Thursday, April 6, 2000 08:31 EDT  
WORD COUNT: 572

13/6/21 (Item 12 from file: 613)  
00298841 20000327SFM050 (USE FORMAT 7 FOR FULLTEXT)  
Telecomsmart to Create E-Marketplace for Small Businesses  
Monday, March 27, 2000 06:01 EST  
WORD COUNT: 672

13/6/22 (Item 13 from file: 613)  
00241842 20000106DATH037 (USE FORMAT 7 FOR FULLTEXT)  
American Freightways Adds Service Maps & Canadian Rates to Web Site  
Thursday, January 6, 2000 12:11 EST  
WORD COUNT: 282

13/6/23 (Item 14 from file: 613)  
00164004 19990816NYM023 (USE FORMAT 7 FOR FULLTEXT)  
mySimon Adds Research Phase to Shopping Site; Addition of Active Buyers  
Guide Expands Web's Leading Comparison Shopper  
Monday, August 16, 1999 08:59 EDT  
WORD COUNT: 322

13/6/24 (Item 1 from file: 810)  
0933572 BW0010  
XMLU COM: XML Seminar Showcases XML Applications DOD E-Mall, CommerceNet,  
Merrill Lynch and More  
November 04, 1998

13/6/25 (Item 2 from file: 810)  
0869270 BW0080  
QUANTUM LEAP COMM: Quantum Leap's Advanced Internet Solution and Redesign  
of American Airlines Web Site Launches  
June 22, 1998

13/6/26 (Item 1 from file: 813)  
1441590 LAMM001  
Helius Optimized Upgrade Increases Data Throughput Up to 400 Percent  
DATE: March 22, 1999

WORD COUNT: 741

13/6/27 (Item 2 from file: 813)  
1054211 NEM020  
HTE, Inc. Forms Strategic Partnership With Cognos  
DATE: February 10, 1997  
WORD COUNT: 562

13/6/28 (Item 3 from file: 813)  
0981256 DCTU009  
State-Of-The-Art Biometric Identification Software Now Available For  
Windows(R) NT Operating System  
DATE: August 6, 1996  
WORD COUNT: 694

13/6/29 (Item 4 from file: 813)  
0652637 PH003  
CONRAIL, BUILDING ON TRANSPORTATION SERVICE NETWORK SUCCESS, CREATES  
FOUR SERVICE GROUPS, ELECTS OFFICERS TO LEAD EFFORTS  
DATE: November 19, 1993  
WORD COUNT: 964

13/3,K/5 (Item 5 from file: 610)  
DIALOG(R)File 610:Business Wire  
(c) 2011 Business Wire. All rts. reserv.

00317288 20000711193B8914 (USE FORMAT 7 FOR FULLTEXT)  
PeerLogic LiveContent First to Directly Link Java and CICS for Open Systems  
eBusiness Solutions  
Business Wire  
Tuesday, July 11, 2000 08:05 EDT  
JOURNAL CODE: BW LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 845  
TEXT: ...information from mainframe legacy applications through an open  
systems platform, allowing Global 2000 companies to improve workflow,  
customer service, data aggregation, and more, leading to improved  
business performance and a considerable reduction in operational costs.

13/3,K/10 (Item 1 from file: 613)  
DIALOG(R)File 613:PR Newswire  
(c) 2011 PR Newswire Association Inc. All rts. reserv.

00783458 20020618NYTU086 (USE FORMAT 7 FOR FULLTEXT)  
Elity InSight(TM) ALERT Provides Detection and Response  
PR Newswire  
Tuesday, June 18, 2002 10:03 EDT  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 504  
TEXT: ...in existing business applications. InSight  
automatically triggers informed decisions, assesses the effectiveness of  
specific tactical actions, and updates individual customer profiles for future  
actions. These capabilities result in fact-based business judgment,  
reduction in customer attrition...

13/3,K/20 (Item 11 from file: 613)  
DIALOG(R)File 613:PR Newswire  
(c) 2011 PR Newswire Association Inc. All rts. reserv.

00306832 20000406DCTH006 (USE FORMAT 7 FOR FULLTEXT)  
Serviceconnex.Com Transforms Access to Automotive Service Information;  
Online Automotive Data Management Creates New Revenue Stream for Service Centers  
PR Newswire  
Thursday, April 6, 2000 08:31 EDT  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 572



TEXT: ...car marketplaces, increasing the viability and the reliability of online sales. In addition, ServiceConnex.com enhances the way service centers do business with aggregated information that simplifies record-keeping, improves customer service, increases car resale values and serves as an incremental revenue stream with no additional cost.

13/3,K/23 (Item 14 from file: 613)  
DIALOG(R) File 613:PR Newswire  
(c) 2011 PR Newswire Association Inc. All rts. reserv.

00164004 19990816NYM023 (USE FORMAT 7 FOR FULLTEXT)  
mySimon Adds Research Phase to Shopping Site; Addition of Active Buyers  
Guide Expands Web's Leading Comparison Shopper  
PR Newswire  
Monday, August 16, 1999 08:59 EDT  
JOURNAL CODE: PR LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT  
DOCUMENT TYPE: NEWSWIRE  
WORD COUNT: 322

By answering survey questions about a user's preferences, the Active Buyers Guide helps determine which products best fit the demands, expectations and budget of individual shoppers. The technology behind this feature determines the preferences of each consumer, including price, brand...

### Full text NPL files - 3

? show files;ds;cost;logoff hold

File 9: Business & Industry(R) Jul/1994-2011/Jan 03

(c) 2011 Gale/Cengage

File 15: ABI/Inform(R) 1971-2011/Jan 03

(c) 2011 ProQuest Info&Learning

File 16: Gale Group PROMT(R) 1990-2011/Dec 27

(c) 2011 Gale/Cengage

Set Items Description

- S1 6451241 UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR -  
IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION  
OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR  
BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR W-  
ORTH OR VALUE OR APPROPRIATE?)
- S2 21453241 OFFER OR OFFERS OR OFFERING OR OFFERINGS OR PRODUCT OR PRO-  
DUCTS OR BUNDLE OR BUNDLES OR SPECIAL OR SPECIALS OR SALE OR -  
SALES OR PACKAGE? ? OR PLAN OR PLANS OR ACTION OR ACTIONS OR -  
SERVICE OR SERVICES OR MERCHANDISE OR GOODS OR ITEM OR ITEMS -  
OR ARTICLE OR ARTICLES OR OPTION OR OPTIONS
- S3 3183970 BATCHWISE OR BATCHING OR BATCHED OR BATCH()WISE OR  
AGGREGAT??? OR PER()CUSTOMER OR SEPARATE?? OR SINGLY OR INDIVIDUAL??  
OR VECTOR??? (2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR  
MODELING OR MODELLING)
- S4 1613765 ITERATIVE?? OR INTERACTIV? OR DYNAMIC? OR INTERACTIONAL OR  
NEURAL()(NET OR NETWORK) OR AI OR ARTIFICIAL()INTELLIGENCE OR  
(CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR -  
ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R-  
EFIGUR???)
- S5 1098502 S1(3N)S2
- S6 17220 S5(7N)(S3 OR S4)
- S7 256 S3(7N)S4(7N)S5
- S8 310950 (CUSTOMER OR CUSTOMERS OR CLIENT OR CLIENTS OR BUYER OR BU-  
YERS)(3N)(PROFILE OR PROFILES OR PREFERENCE OR PREFERENCES OR  
CHARACTERISTIC OR CHARACTERISTICS OR HISTORY OR DATA OR PATTE-  
RN OR PATTERNS OR RECORD OR RECORDS OR FILE OR FILES OR CRITERI??)
- S9 2 S7(S)S8
- S10 253 S6(S)S8
- S11 154 S6(7N)S8
- S12 11652 S5(4N)(S3 OR S4)
- S13 111 S8(7N)S12
- S14 103 S8(5N)S12
- S15 100 S10(7N)S14
- S16 103 S11(7N)S14
- S17 28 S15 NOT (PY>2003 OR PD=20030926:20031231)
- S18 26 RD (unique items)

18/6/1 (Item 1 from file: 9)  
03045401 Supplier Number: 102154934 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Positive equity.  
May 23, 2003  
WORD COUNT: 466

18/6/2 (Item 2 from file: 9)  
01359428 Supplier Number: 23885093 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Shirley Everett-Stanford University  
May 1997  
WORD COUNT: 2367

18/6/3 (Item 1 from file: 15)  
02672002 430741901 \*\* USE FORMAT 7 OR 9 FOR FULL TEXT\*\*  
Customer relationship management-a driver for change in the structure of  
the U.S. lodging industry  
Aug 2003  
WORD COUNT: 6023

18/6/4 (Item 2 from file: 15)  
02368463 115926526 \*\* USE FORMAT 7 OR 9 FOR FULL TEXT\*\*  
An empirical analysis of management challenges in service factories,  
service shops, mass services and professional services  
2000  
WORD COUNT: 5650

18/6/5 (Item 3 from file: 15)  
01838317 04-89308 \*\* USE FORMAT 7 OR 9 FOR FULL TEXT\*\*  
More Projects, less time  
Jun 14, 1999 LENGTH: 6 Pages  
WORD COUNT: 2437

18/6/6 (Item 4 from file: 15)  
01759940 04-10931 \*\* USE FORMAT 7 OR 9 FOR FULL TEXT\*\*  
How'd you get my name?  
Winter 1999 LENGTH: 6 Pages  
WORD COUNT: 2341

18/6/7 (Item 5 from file: 15)  
01026038 96-75431 \*\* USE FORMAT 7 OR 9 FOR FULL TEXT\*\*  
What do customers want? Who cares?  
Apr 24, 1995 LENGTH: 4 Pages  
WORD COUNT: 2844

18/6/8 (Item 6 from file: 15)  
00597735 92-12908 \*\* USE FORMAT 7 OR 9 FOR FULL TEXT\*\*  
Pension's Superheroes  
Feb 1992 LENGTH: 5 Pages  
WORD COUNT: 2860

18/6/9 (Item 7 from file: 15)  
00222383 84-00944  
How Giant Food Harnesses High Tech to Fatten Supermarket Profits  
Dec 5, 1983 LENGTH: 1 Pages

18/6/10 (Item 1 from file: 16)  
10493387 Supplier Number: 102154934 (USE FORMAT 7 FOR FULLTEXT)  
Positive equity.(analysis of Northumbrian Water Group PLC deal)  
May 23, 2003  
Word Count: 507

18/6/11 (Item 2 from file: 16)  
09877020 Supplier Number: 87470452 (USE FORMAT 7 FOR FULLTEXT)  
Elity InSight(TM) ALERT Provides Detection and Immediate Response For  
Homeland Security.  
June 18, 2002  
Word Count: 531

18/6/12 (Item 3 from file: 16)  
09778301 Supplier Number: 85929574 (USE FORMAT 7 FOR FULLTEXT)  
Elity Systems Partners in Software Alliance with Siebel Systems.  
April 30, 2002  
Word Count: 664

18/6/13 (Item 4 from file: 16)  
09393361 Supplier Number: 82288240 (USE FORMAT 7 FOR FULLTEXT)  
Elity Systems and OmniChoice Solutions Announce Partnership to Deliver  
Real-Time, Decision-Aid Solution for Telecommunications; Combined  
Offering Helps Service Providers Deliver Real Time Responsiveness to Customers.  
Jan 29, 2002  
Word Count: 706

18/6/14 (Item 5 from file: 16)  
09163020 Supplier Number: 79901261 (USE FORMAT 7 FOR FULLTEXT)  
REPEAT/ Report Published by Celent, 'Profiling the Vendors of Web-enabled  
Policy Administration Systems'.

Nov 9, 2001  
Word Count: 239

18/6/15 (Item 6 from file: 16)  
09156911 Supplier Number: 79833044 (USE FORMAT 7 FOR FULLTEXT)  
Report Published by Celent, 'Profiling the Vendors of Web-enabled Policy  
Administration Systems'.  
Nov 7, 2001  
Word Count: 238

18/6/16 (Item 7 from file: 16)  
09064863 Supplier Number: 79040231 (USE FORMAT 7 FOR FULLTEXT)  
HP Executive Elected to Elity's Board of Directors.  
Oct 10, 2001  
Word Count: 477

18/6/17 (Item 8 from file: 16)  
08696997 Supplier Number: 75301512 (USE FORMAT 7 FOR FULLTEXT)  
Xchange, Inc. Answers Ask Jeeves UK Personalized eMail Marketing Needs.  
June 6, 2001  
Word Count: 582

18/6/18 (Item 9 from file: 16)  
08623155 Supplier Number: 74427330 (USE FORMAT 7 FOR FULLTEXT)  
Telephony@Work Enhances CallCenter@nywhere Platform For Enterprises & ASPs  
With Multi-Host Data Polling(TM).  
May 11, 2001  
Word Count: 1383

18/6/19 (Item 10 from file: 16)  
08023525 Supplier Number: 66752448 (USE FORMAT 7 FOR FULLTEXT)  
(2) Acxiom Purchases Visual Profiling Technology From SEDONA to Support  
Marketing Programs for Mid-Tier Banks.  
Nov 1, 2000  
Word Count: 1060

18/6/20 (Item 11 from file: 16)  
07966516 Supplier Number: 66572265 (USE FORMAT 7 FOR FULLTEXT)  
Acxiom Purchases Visual Profiling Technology From SEDONA to Support  
Marketing Programs for Mid-Tier Banks.  
Nov 1, 2000  
Word Count: 1027

18/6/21 (Item 12 from file: 16)  
07699785 Supplier Number: 63718684 (USE FORMAT 7 FOR FULLTEXT)  
PeerLogic LiveContent First To Directly Link Java & CICS For Open Systems  
eBusiness Solutions.(Product Announcement)  
July 24, 2000  
Word Count: 196

18/6/22 (Item 13 from file: 16)  
07546130 Supplier Number: 63283932 (USE FORMAT 7 FOR FULLTEXT)  
PeerLogic LiveContent First to Directly Link Java and CICS for Open Systems  
eBusiness Solutions.  
July 11, 2000  
Word Count: 837

18/6/23 (Item 14 from file: 16)  
07341693 Supplier Number: 62160779 (USE FORMAT 7 FOR FULLTEXT)  
SEDONA's CRM Solution Receives Acxiom Data Network Certification.  
May 18, 2000  
Word Count: 593

18/6/24 (Item 15 from file: 16)  
07037356 Supplier Number: 59536566 (USE FORMAT 7 FOR FULLTEXT)  
Adatom.com Unveils New Customer-Friendly Web Site; Redesigned Site  
Integrates Leading Technologies From Oracle and Akamai.  
Feb 17, 2000  
Word Count: 654

18/6/25 (Item 16 from file: 16)  
06410440 Supplier Number: 54875833 (USE FORMAT 7 FOR FULLTEXT)  
Priorities 1999 -- More Projects, Less Time -- IT Priorities Increasingly  
Reflect Business Goals.(survey)(Industry Trend or Event)  
June 14, 1999  
Word Count: 2354

18/6/26 (Item 17 from file: 16)  
05928188 Supplier Number: 53168514 (USE FORMAT 7 FOR FULLTEXT)  
XML Seminar Showcases XML Applications DOD E-Mall, CommerceNet, Merrill  
Lynch and More.  
Nov 4, 1998  
Word Count: 411

18/3,K/3 (Item 1 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
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02672002 430741901

Customer relationship management-a driver for change in the structure of the U.S. lodging industry

Piccoli, Gabriele; O'Connor, Peter; Capaccioli, Claudio; Alvarez, Roy

Cornell Hotel & Restaurant Administration Quarterly v44n4 PP: 61-73 Aug 2003

ISSN: 0010-8804 JRNL CODE: CHR

WORD COUNT: 6023

...TEXT: and transactional data, hotel chains have the potential to develop a deep understanding of each customer's needs and preferences, provide substantially improved service levels, individually tailor the customer experience, and generally offer more personalized service. Providing outstanding personal service is...

18/3,K/14 (Item 5 from file: 16)  
DIALOG(R)File 16:Gale Group PROMT(R)  
(c) 2011 Gale/Cengage. All rts. reserv.

09163020 Supplier Number: 79901261 (USE FORMAT 7 FOR FULLTEXT)  
REPEAT/ Report Published by Celent, 'Profiling the Vendors of Web-enabled Policy Administration Systems'.

Business Wire, p2203

Nov 9, 2001

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 239

... improve not only their distribution channels and workflow, but also their abilities to add and update new products, and to profitably aggregate and mine valuable customer data."

The report profiles and compares 18 systems for both Life/Health and Property/Casualty companies, including both those...

## Full text NPL files - 4

? show files;ds;cost;logoff hold

File 148:Gale Group Trade & Industry DB 1976-2011/Jan 03

(c) 2011 Gale/Cengage

File 160:Gale Group PROMT(R) 1972-1989

(c) 1999 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2011/Nov 16

(c) 2011 Gale/Cengage

Set Items Description

- S1 5497179 UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR -  
IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION  
OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR  
BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR W-  
ORTH OR VALUE OR APPROPRIATE?)
- S2 18537662 OFFER OR OFFERS OR OFFERING OR OFFERINGS OR PRODUCT OR PRO-  
DUCTS OR BUNDLE OR BUNDLES OR SPECIAL OR SPECIALS OR SALE OR -  
SALES OR PACKAGE? ? OR PLAN OR PLANS OR ACTION OR ACTIONS OR -  
SERVICE OR SERVICES OR MERCHANDISE OR GOODS OR ITEM OR ITEMS -  
OR ARTICLE OR ARTICLES OR OPTION OR OPTIONS
- S3 2393597 BATCHWISE OR BATCHING OR BATCHED OR BATCH()WISE OR  
AGGREGAT??? OR PER()CUSTOMER OR SEPARATE?? OR SINGLY OR INDIVIDUAL??  
OR VECTOR??? (2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR  
MODELING OR MODELLING)
- S4 1634299 ITERATIVE?? OR INTERACTIV? OR DYNAMIC? OR INTERACTIONAL OR  
NEURAL()(NET OR NETWORK) OR AI OR ARTIFICIAL()INTELLIGENCE OR  
(CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR -  
ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R-  
EFIGUR???)
- S5 947878 S1(3N)S2
- S6 15602 S5(7N)(S3 OR S4)
- S7 226 S3(7N)S4(7N)S5
- S8 260934 (CUSTOMER OR CUSTOMERS OR CLIENT OR CLIENTS OR BUYER OR BU-  
YERS)(3N)(PROFILE OR PROFILES OR PREFERENCE OR PREFERENCES OR  
CHARACTERISTIC OR CHARACTERISTICS OR HISTORY OR DATA OR PATTE-  
RN OR PATTERNS OR RECORD OR RECORDS OR FILE OR FILES OR CRITERI??)
- S9 1 S7(S)S8
- S10 53 S3(S)S4(S)S5(S)S8
- S11 136 S6(7N)S8
- S12 208 S5(5N)(S3 OR S4)(7N)S8
- S13 12095 S5(5N)(S3 OR S4)
- S14 103 S8(5N)S13
- S15 1 S10(S)S14
- S16 16 S10 NOT (PY>2003 OR PD=20030926:20031231)
- S17 15 RD (unique items)



17/6/1 (Item 1 from file: 148)  
0019974079 SUPPLIER NUMBER: 106404242 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Arundel Mills-based DuClaw Brewing Co. adds interactive tabletop kiosk as  
part of dining experience.  
Sept 20, 2001  
WORD COUNT: 1428 LINE COUNT: 00111

17/6/2 (Item 2 from file: 148)  
0019685305 SUPPLIER NUMBER: 50071719 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
-POINT: Call centre technologies link up for major productivity boost  
June 12, 1998  
WORD COUNT: 603 LINE COUNT: 00056

17/6/3 (Item 3 from file: 148)  
0019683769 SUPPLIER NUMBER: 50046744 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
-ENGAGE TECHNOLOGIES: Accipiter AdManager prices reduced 50 percent by  
Engage Technologies  
June 3, 1998  
WORD COUNT: 953 LINE COUNT: 00087

17/6/4 (Item 4 from file: 148)  
0018507919 SUPPLIER NUMBER: 103088453 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Shaping agility through digital options: reconceptualizing the role of  
information technology in contemporary firms (1). (Special Issue).  
June, 2003  
WORD COUNT: 13479 LINE COUNT: 01313

17/6/5 (Item 5 from file: 148)  
15515631 SUPPLIER NUMBER: 93989406 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Leveraging customer information to develop sequential communication  
strategies: a case study of charitable-giving behavior.  
July-August, 2002  
WORD COUNT: 10649 LINE COUNT: 01034

17/6/6 (Item 6 from file: 148)  
14033953 SUPPLIER NUMBER: 79970474 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Call centres exploit technology growth.  
Oct 18, 2001  
WORD COUNT: 2584 LINE COUNT: 00203

17/6/7 (Item 7 from file: 148)  
12362612 SUPPLIER NUMBER: 62736607 (USE FORMAT 7 OR 9 FOR FULL TEXT)

NexCen Unveils EnvoyWeb For Online Customer Care.

May, 2000

WORD COUNT: 174 LINE COUNT: 00018

17/6/8 (Item 8 from file: 148)

12090094 SUPPLIER NUMBER: 62108738 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Taalee Announces Pioneering Semantic Search for Digital Media Markets.

May 16, 2000

WORD COUNT: 707 LINE COUNT: 00065

17/6/9 (Item 9 from file: 148)

12033966 SUPPLIER NUMBER: 61758074 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Aptilon and Broadreach Announce Strategic Partnership.

April 27, 2000

WORD COUNT: 938 LINE COUNT: 00087

17/6/10 (Item 10 from file: 148)

10891392 SUPPLIER NUMBER: 54163206 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Helius Optimized Upgrade Increases Data Throughput Up to 400 Percent.

March 22, 1999

WORD COUNT: 737 LINE COUNT: 00067

17/6/11 (Item 11 from file: 148)

08048350 SUPPLIER NUMBER: 17127285 (USE FORMAT 7 OR 9 FOR FULL TEXT)

SILICON GRAPHICS LAUNCHES SILICON EXCHANGE TO BRING VISUALISATION  
SOFTWARE TO THE FINANCIAL COMMUNITY.

August 4, 1995

WORD COUNT: 789 LINE COUNT: 00065

17/6/12 (Item 12 from file: 148)

07575268 SUPPLIER NUMBER: 16358836 (USE FORMAT 7 OR 9 FOR FULL TEXT)

Embracing the team concept. (Special Report: Teams at Work)

Autumn, 1994

WORD COUNT: 2382 LINE COUNT: 00198

17/6/13 (Item 1 from file: 275)

02416355 SUPPLIER NUMBER: 62736607 (USE FORMAT 7 OR 9 FOR FULL TEXT)

NexCen Unveils EnvoyWeb For Online Customer Care.(Brief Article)(Product  
Announcement)

May, 2000

WORD COUNT: 174 LINE COUNT: 00018

17/6/14 (Item 2 from file: 275)  
01580361 SUPPLIER NUMBER: 13093881 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Software updates. (includes bug fixes) (Forum: Updates)  
Jan, 1993  
WORD COUNT: 736 LINE COUNT: 00058

17/6/15 (Item 3 from file: 275)  
01450125 SUPPLIER NUMBER: 11278649 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Mac leads the way. (Apple Macintosh and object orientation)(includes a  
related article on the role of standards)  
August 31, 1991  
WORD COUNT: 3578 LINE COUNT: 00287

17/3,K/4 (Item 4 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c) 2011 Gale/Cengage. All rts. reserv.

0018507919 SUPPLIER NUMBER: 103088453 (USE FORMAT 7 OR 9 FOR FULLTEXT)  
Shaping agility through digital options: reconceptualizing the role of  
information technology in contemporary firms (1). (Special Issue).  
Sambamurthy, V.; Bharadwaj, Anandhi; Grover, Varun  
MIS Quarterly, 27, 2, 237(27)  
June, 2003  
ISSN: 0276-7783 LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 13479 LINE COUNT: 01313  
... intranets or data mining, their value can be judged in terms of how  
they might enhance digital options or the degree of agility.

17/3,K/5 (Item 5 from file: 148)  
DIALOG(R)File 148:Gale Group Trade & Industry DB  
(c) 2011 Gale/Cengage. All rts. reserv.

15515631 SUPPLIER NUMBER: 93989406 (USE FORMAT 7 OR 9 FOR FULL TEXT)  
Leveraging customer information to develop sequential communication  
strategies: a case study of charitable-giving behavior.  
Peltier, James W.; Schibrowsky, John A.; Schultz, Don E.  
Journal of Advertising Research, 42, 4, 23(19)  
July-August, 2002  
ISSN: 0021-8499 LANGUAGE: English RECORD TYPE: Fulltext  
WORD COUNT: 10649 LINE COUNT: 01034  
... knowledge or behavior of at least one person (Haeckel, 1998). To  
maximize the value of interactive relationships, it is critical to  
not only measure who your customers are and what they...

...impact why they are seeking or maintaining a relationship (Peltier et  
al., 1998). Once acquired, interactive data can be synthesized to  
develop and implement information-intensive communication strategies  
tailored to meet the needs of individual customers (Peppers et al., 1999).

## Full text NPL files - 5

? show files;ds;cost;logoff hold

File 621:Gale Group New Prod.Annou.(R) 1985-2011/Nov 05

(c) 2011 Gale/Cengage

File 636:Gale Group Newsletter DB(TM) 1987-2011/Jan 03

(c) 2011 Gale/Cengage

File 624:McGraw-Hill Publications 1985-2011/Jan 03

(c) 2011 McGraw-Hill Co. Inc

Set Items Description

- S1 3893713 UPDAT??? OR UP()DAT??? OR REVIS??? OR EMEND? OR AMEND? OR -  
IMPROVE? OR ENHANC??? OR EDIT?? OR OPTIMI?ING OR OPTIMI?ATION  
OR CUSTOMI?ING OR CUSTOMI?ATION OR (OPTIM?? OR ADVANTAGEOUS OR  
BEST OR FAVORABLE OR FAVOURABLE)()(FIT OR RETURN OR ROI OR W-  
ORTH OR VALUE OR APPROPRIATE?)
- S2 10671491 OFFER OR OFFERS OR OFFERING OR OFFERINGS OR PRODUCT OR PRO-  
DUCTS OR BUNDLE OR BUNDLES OR SPECIAL OR SPECIALS OR SALE OR -  
SALES OR PACKAGE? ? OR PLAN OR PLANS OR ACTION OR ACTIONS OR -  
SERVICE OR SERVICES OR MERCHANDISE OR GOODS OR ITEM OR ITEMS -  
OR ARTICLE OR ARTICLES OR OPTION OR OPTIONS
- S3 1632761 BATCHWISE OR BATCHING OR BATCHED OR BATCH()WISE OR  
AGGREGAT??? OR PER()CUSTOMER OR SEPARATE?? OR SINGLY OR INDIVIDUAL??  
OR VECTOR??? (2N)(ALGORITHM OR ALGORISM OR FORMULA OR MODEL OR  
MODELING OR MODELLING)
- S4 855394 ITERATIVE?? OR INTERACTIV? OR DYNAMIC? OR INTERACTIONAL OR  
NEURAL()(NET OR NETWORK) OR AI OR ARTIFICIAL()INTELLIGENCE OR  
(CONTINUOUS?? OR REPEATING OR RECURRENT?? OR REPETITIVE?? OR -  
ADAPTIVE??)(2N)(RECALCULAT??? OR RECOMPUT??? OR LEARN??? OR R-  
EFIGUR???)
- S5 670599 S1(3N)S2
- S6 11791 S5(7N)(S3 OR S4)
- S7 175653 (CUSTOMER OR CUSTOMERS OR CLIENT OR CLIENTS OR BUYER OR BU-  
YERS)(3N)(PROFILE OR PROFILES OR PREFERENCE OR PREFERENCES OR  
CHARACTERISTIC OR CHARACTERISTICS OR HISTORY OR DATA OR PATTE-  
RN OR PATTERNS OR RECORD OR RECORDS OR FILE OR FILES OR CRITERI??)
- S8 119 S6(7N)S7
- S9 9262 S5(5N)(S3 OR S4)
- S10 94 S7(5N)S9
- S11 22 S10 NOT (PY>2003 OR PD=20030926:20031231)
- S12 20 RD (unique items)

12/6/1 (Item 1 from file: 621)

03204809 Supplier Number: 87470452 (USE FORMAT 007 FOR FULLTEXT)

Elity InSight(TM) ALERT Provides Detection and Immediate Response For  
Homeland Security.

June 18, 2002

Word Count: 531

12/6/2 (Item 2 from file: 621)  
03179858 Supplier Number: 85929574 (USE FORMAT 007 FOR FULLTEXT)  
Elity Systems Partners in Software Alliance with Siebel Systems.  
April 30, 2002  
Word Count: 664

12/6/3 (Item 3 from file: 621)  
03129916 Supplier Number: 83341850 (USE FORMAT 007 FOR FULLTEXT)  
Siebel eEnergy 7 Delivers Competitive Advantage to Energy Companies Worldwide.  
Feb 28, 2002  
Word Count: 1578

12/6/4 (Item 4 from file: 621)  
03102279 Supplier Number: 82288240 (USE FORMAT 007 FOR FULLTEXT)  
Elity Systems and OmniChoice Solutions Announce Partnership to Deliver  
Real-Time, Decision-Aid Solution for Telecommunications; Combined  
Offering Helps Service Providers Deliver Real Time Responsiveness to Customers.  
Jan 29, 2002  
Word Count: 706

12/6/5 (Item 5 from file: 621)  
03059560 Supplier Number: 78766560 (USE FORMAT 007 FOR FULLTEXT)  
7C LAUNCHES FIRST "READY-TO-GO" CRM TECHNOLOGY PLATFORM REDUCING CRM  
IMPLEMENTATION COST AND TIME BY AT LEAST 30%.  
Sept 30, 2001  
Word Count: 829

12/6/6 (Item 6 from file: 621)  
03043705 Supplier Number: 79901261 (USE FORMAT 007 FOR FULLTEXT)  
REPEAT/ Report Published by Celent, 'Profiling the Vendors of Web-enabled  
Policy Administration Systems'.  
Nov 9, 2001  
Word Count: 239

12/6/7 (Item 7 from file: 621)  
03041575 Supplier Number: 79833044 (USE FORMAT 007 FOR FULLTEXT)  
Report Published by Celent, 'Profiling the Vendors of Web-enabled Policy  
Administration Systems'.  
Nov 7, 2001  
Word Count: 238

12/6/8 (Item 8 from file: 621)  
03010395 Supplier Number: 79040231 (USE FORMAT 007 FOR FULLTEXT)  
HP Executive Elected to Elity's Board of Directors.  
Oct 10, 2001  
Word Count: 477

12/6/9 (Item 9 from file: 621)  
02980601 Supplier Number: 77838462 (USE FORMAT 007 FOR FULLTEXT)  
Industrie Natuzzi SpA Reports Strong Second-Quarter 2001 Revenue Growth.  
Sept 5, 2001  
Word Count: 2544

12/6/10 (Item 10 from file: 621)  
02902942 Supplier Number: 75301512 (USE FORMAT 007 FOR FULLTEXT)  
Xchange, Inc. Answers Ask Jeeves UK Personalized eMail Marketing Needs.  
June 6, 2001  
Word Count: 582

12/6/11 (Item 11 from file: 621)  
02882660 Supplier Number: 74427330 (USE FORMAT 007 FOR FULLTEXT)  
Telephony@Work Enhances CallCenter@nywhere Platform For Enterprises & ASPs  
With Multi-Host Data Polling(TM).  
May 11, 2001  
Word Count: 1383

12/6/12 (Item 12 from file: 621)  
02717877 Supplier Number: 66752448 (USE FORMAT 007 FOR FULLTEXT)  
(2) Acxiom Purchases Visual Profiling Technology From SEDONA to Support  
Marketing Programs for Mid-Tier Banks.  
Nov 1, 2000  
Word Count: 1060

12/6/13 (Item 13 from file: 621)  
02706447 Supplier Number: 66572265 (USE FORMAT 007 FOR FULLTEXT)  
Acxiom Purchases Visual Profiling Technology From SEDONA to Support  
Marketing Programs for Mid-Tier Banks.  
Nov 1, 2000  
Word Count: 1027

12/6/14 (Item 14 from file: 621)  
02703794 Supplier Number: 66434403 (USE FORMAT 007 FOR FULLTEXT)  
Sprint to Conduct Trials of Java Technology-Based Wireless Applications For  
Sprint PCS Wireless Web.

Oct 30, 2000  
Word Count: 490

12/6/15 (Item 15 from file: 621)  
02565081 Supplier Number: 63283932 (USE FORMAT 007 FOR FULLTEXT)  
PeerLogic LiveContent First to Directly Link Java and CICS for Open Systems  
eBusiness Solutions.  
July 11, 2000  
Word Count: 837

12/6/16 (Item 16 from file: 621)  
02505873 Supplier Number: 62160779 (USE FORMAT 007 FOR FULLTEXT)  
SEDONA's CRM Solution Receives Acxiom Data Network Certification.  
May 18, 2000  
Word Count: 593

12/6/17 (Item 17 from file: 621)  
02414948 Supplier Number: 59536566 (USE FORMAT 007 FOR FULLTEXT)  
Adatom.com Unveils New Customer-Friendly Web Site; Redesigned Site  
Integrates Leading Technologies From Oracle and Akamai.  
Feb 17, 2000  
Word Count: 654

12/6/18 (Item 18 from file: 621)  
01883123 Supplier Number: 54716433 (USE FORMAT 007 FOR FULLTEXT)  
Dynamic Mobile Data Unveils Breakthrough Wireless Dispatch Solution Using  
RIM Inter@ctive Pager.  
May 25, 1999  
Word Count: 935

12/6/19 (Item 19 from file: 621)  
01746811 Supplier Number: 53168514 (USE FORMAT 007 FOR FULLTEXT)  
XML Seminar Showcases XML Applications DOD E-Mall, CommerceNet, Merrill  
Lynch and More.  
Nov 4, 1998  
Word Count: 411

12/6/20 (Item 20 from file: 621)  
01664494 Supplier Number: 50102082 (USE FORMAT 007 FOR FULLTEXT)  
Quantum Leap's Advanced Internet Solution and Redesign of American Airlines  
Web Site Launches.  
June 22, 1998  
Word Count: 437



## **V. Additional Resources Searched**

Searches were done in two template files not available through DIALOG, the Internet and Personal Computing Abstracts and the Financial Times, but there were no results.